DECLARATION OF CONFORMITY
Per FCC CFR 47 Part 2 Section 2.1077(a)

Responsible Party Name: Motorola, Inc.
Address: 8000 West Sunrise Boulevard
         Plantation, FL 33322 USA
Phone Number: 1 (800) 453-0920
Hereby declares that the product:
Product Name: i856
Model Number: H74XAN6JR7AN
FCC-ID: IHDT56KC1
Conforms to the following regulations:
FCC Part 15, subpart B, section 15.107(a), 15.107(d) and section 15.109(a)

FCC Notice to Users
The following statement applies to all products that have
received FCC approval. Applicable products bear the FCC logo,
and/or an FCC ID in the format FCC-ID: IHDT56KC1 on the product
label.
Motorola has not approved any changes or modifications to this device by
the user. Any changes or modifications could void the user’s authority to
operate the equipment. See 47 CFR Sec. 15.21.

Class B Digital Device
As a personal computer peripheral, this device complies with part 15 of
the FCC Rules. Operation is subject to the following two conditions: (1)
This device may not cause harmful interference, and (2) this device must
accept any interference received, including interference that may cause
undesired operation. See 47 CFR Sec. 15.19(3).
Note: This equipment has been tested and found to comply with the limits for
a Class B digital device, pursuant to part 15 of the FCC Rules. These limits are
designed to provide reasonable protection against harmful interference in a
residential installation. This equipment generates, uses and can radiate radio
frequency energy and, if not installed and used in accordance with the
instructions, may cause harmful interference to radio communications.
However, there is no guarantee that interference will not occur in a particular
installation.
If this equipment does cause harmful interference to radio or television
reception, which can be determined by turning the equipment off and on,
the user is encouraged to try to correct the interference by one or more of
the following measures:
• Reorient or relocate the receiving antenna.
• Increase the separation between the equipment and receiver.
• Connect the equipment into an outlet on a circuit different from
  that to which the receiver is connected.
• Consult the dealer or an experienced radio/TV technician for
help.

Industry Canada Notice to Users
Operation is subject to the following two conditions: (1) This device may
not cause interference and (2) This device must accept any interference,
including interference that may cause undesired operation of the device.
See RSS-GEN 7.1.5.
Note: Do not ship your phone to the above address. If you need to return your phone for repairs, replacement, or warranty service, please contact the Motorola Customer Support Center at:

1-800-453-0920 (United States)
1-877-483-2840 (TTY/TDD United States for hearing impaired)

Certain mobile phone features are dependent on the capabilities and settings of your service provider’s network. Additionally, certain features may not be activated by your service provider, and/or the provider’s network settings may limit the feature’s functionality. Always contact your service provider about feature availability and functionality. All features, functionality, and other product specifications, as well as the information contained in this user's guide are based upon the latest available information and are believed to be accurate at the time of printing. Motorola reserves the right to change or modify any information or specifications without notice or obligation.

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Manual Number: NNTN7815A
Introducing your new Motorola i856 wireless phone. Here’s a quick anatomy lesson.

**Camera Key**
Perform function in lower left display.

**Left Soft Key**
Perform function in lower left display.

**End/Power Key**
End calls, exit menu system, turns phone on/off.

**Right Soft Key**
Perform function in lower right display.

**Talk Key/Recent Call**
Make & answer calls.

**Menu Key**
From home screen, open main menu.

**OK / Play Key**

**Micro USB Connector**
Connects charger and accessories.

**Speaker Key**

**Volume Keys**

**PTT Button**

**OK / Play Key**

**4-Way Navigation Key**

**3.5 mm Audio Jack**

**Music Key**
Activates Music Player.
check it out

Press and hold the **Power Key** for a few seconds, or until the screen lights up, to turn on your phone.

Customizable **key** that can be used to open the **Settings** screen.

Press the Navigation key **up, down, left or right** to highlight a menu feature.

Press the **key** to select.
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menu map

main menu

Recent Calls
Contacts
  • [New Contact]
Messages
  • [Create Message]
  • Voice Mail
  • Inbox
  • Drafts
  • Outbox
  • Sent Items
  • Net Alert

Web
Multimedia
  • Media Center
  • My Images
  • My Music
  • My Videos
  • Camera
  • Camcorder
  • Ring Tones
  • VoiceRecord

Push To Talk
  • Call Alert
  • PT Manager
  • Quick PTT
  • PTT Options

Games and Apps
  • Buy More
  • Alarm Clock Plus
  • My Images
  • Audio Player
  • My Videos
  • Java System
  • Memory Card

Tools
  • My Info
    • My Name
    • Line 1
    • Private ID1
    • Private ID2
    • Carrier IP
    • IP1 Address
    • IP2 Address
  • Profiles
    • [New Profile]
    • Standard
    • Car
    • Meeting
    • Office
    • Outdoors
    • Headset
    • PRVT Only
    • CNTCS Only

Alarm Clock Plus
Bluetooth
  • Audio Devices
  • Pair to Devices
  • Device History
  • Setup
  • Find Me

GPS
  • Position
  • Privacy
  • Interface

Datebook
  • [New Event]

Call Timers
  • Last Call
  • Phone Reset
  • Phone Lifetime
  • Prvt/Grp Reset
  • Prvt/Grp Lifetime
  • Kbytes Reset

Memo

Settings (see next page)

This is the standard main menu layout. Your phone’s menu may be a little different.
settings menu

Display/Info
- Wallpaper
  - [Buy More]
  - Auto Cycle
  - Wallpaper
- Text Size
- Theme
- Home Icons
- Backlight
  - Timer
  - Java Timer
  - PTT Backlight
- Slide Close
  - Continue Task
  - End Task
- Clock
  - Display
  - Time Format
  - Date Format
  - Year
- Menu View
  - Icon View
  - List View
  - Tab View
- Large Dialing
- Language

Phone Calls
- Set Line
- Any Key Ans
- Auto Redial
- Call Waiting
- Auto Ans
- Slide Activation
- Minute Beep
- Call Duration
- TTY
- Hearing Aid
- Notifications
- DTMF Dialing
- Call Forward
- Prepend

Personalize
- Reorder Menu
- Shortcuts
- Up Key
- Down Key
- Left Key
- Right Key
- Center Key
- Left Softkey
- Right Softkey
- Power Up

Volume
- Ringers/Alerts
- Speaker
- Earpiece
- Multimedia
- Keypad

Voice Playback
- Speak Text
- Speak Caller
- Voice
- Multimedia Volume

Memory Card
- Remove Card
- Store Media
- Format Card
- Help

Security
- Phone Lock
- Keypad Lock
- SIM PIN
- GPS PIN
- Change Passwords

Advanced
- Alert Timeout
- Headset/Spkr
- Connectivity
- Reset Defaults
- Return to Home
- Transmitters
- Phone Only

Connections
- Bluetooth
- USB
  - Memory Card Access
  - Data Modem
  - Application Access
  - Help
use and care

To care for your Motorola phone, please keep it away from:

**liquids of any kind**
Don’t expose your phone to water, rain, extreme humidity, sweat, or other moisture. If it does get wet, don’t try to accelerate drying with the use of an oven or dryer, as this may damage the phone.

**extreme heat or cold**
Avoid temperatures below 0°C/32°F or above 45°C/113°F.

**microwaves**
Don’t try to dry your phone in a microwave oven.

**dust and dirt**
Don’t expose your phone to dust, dirt, sand, food, or other inappropriate materials.

**cleaning solutions**
To clean your phone, use only a dry soft cloth. Don’t use alcohol or other cleaning solutions.

**the ground**
Don’t drop your phone.
essentials

Caution: Before using the phone for the first time, read the Important Safety and Legal information included in the gray-edged pages at the back of this guide.

about this guide

This guide shows how to locate and access menu feature as follows:

Find it: ☯ > 📞 > Phone Calls

This means that, from the home screen:

1  Press the menu key ☯ and then press the Settings menu option 📞.

2  Press the navigation keys ⏴ to scroll to Phone Calls, and press the center key OK to select it.

symbols

This means a feature is network or subscription dependent and may not be available in all areas, or might not be offered by your service provider. Contact customer service for more information.

This means a feature requires an optional accessory.
SIM card

insert the SIM card

Warning: To avoid loss or damage, do not remove your SIM card from your phone unless absolutely necessary.

microSD memory card

Your handset may come with a memory card, memory card adapter, and memory card reader¹.

A memory card is removable flash memory you can use to store pictures, videos, and audio files (music and podcast).

You can connect your phone using a Motorola data cable directly to your computer, access the memory card loaded in the phone to save or delete music, images, videos, or audio files.

Find it:  >  > Connections > USB

1. Depending on your service provider, the memory card, memory card adapter, and memory card reader may not be included with your phone.
insert the memory card

1 Remove the battery door, lift the black plastic indicator and slide the memory card in place. Return the battery cover when you are done.

remove the memory card

**Warning**: Do not remove the memory card before selecting the **Remove Card** option under **Settings**. Removing the memory card before selecting the **Remove Card** option could result in loss of data.

1 From the home screen press 📱 > 📇 > **Memory Card** > **Remove Card**.

2 Once the handset confirms it is safe to remove the SD card, press ✅ under OK.

3 Remove the battery door.

**Note**: The first time you insert a memory card in your phone, you will see the following options: **[Do Nothing]**, **Go To Audio Player**, **Go To Camera**, and **Go To Media Center**. Select the option of your choice and continue.
4. Lift the black plastic indicator and, with your fingernail, slide the memory card out of the slot.

5. Close the memory card slot cover.

**battery**

*Note:* Please consult “Battery Use and Safety” on page 94 before using this product.

**battery installation**

1. With your fingernail, pull the battery door cover lock toward the front of the phone.
2 Slide the battery door upwards until it is released from the phone.

3 Remove the battery door.

Note: You must remove the battery door to attach a lanyard to the phone.

4 Push the battery down until it snaps in place.

5 Replace the battery door and slide it down while pressing gently until you hear a click.

battery charging
New batteries are not fully charged.
charge using the charger

1. Pull out the connector cover, and insert the charger into the micro USB connector on your phone as shown.

charge from your computer

You can partially charge your phone’s battery by connecting a Motorola-approved USB cable from your phone’s micro-USB port to a high power USB connector on a computer (not a low-power one, such as the USB connector on your keyboard or bus-powered USB hub). Typically, USB high-power connectors are located directly on your computer.

turn it on & off

To turn on your phone, press and hold for a few seconds or until the display turns on. If prompted, enter your four-digit unlock code.

To turn off your phone, press and hold for two seconds.

Note: If you press the for more than four seconds, the handset will power “On” in Transmitters Off mode. See “transmitters” on page 42.
enable security

You must enable security the first time you power on your phone or within 10 days of first activation of your phone.

1 Press ✒ under Ok.

2 You are prompted to enable security. Press ✒ under Yes. A series of screens followed by the default home page displays.

3 Press ✒ to return to the home screen.

make a phone call

Enter a phone number and press ✈️ or use a voice command. See “place a call using a voice name” on page 80.

To hang up press ✒️.

answer a phone call

1 If you want to answer the call on speaker phone, press the speaker key ✈️.

2 If you want to answer the call using the handset, press ✈️. To hang up press ✒️.

3 If you are using a Bluetooth headset, press the answer key on your headset. To hang up press the key again.

advanced calling

<table>
<thead>
<tr>
<th>feature</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>call waiting</td>
<td>To accept the second call and put the active call on hold press ✒️ under Yes. To accept the second call and end the active call press ✒️.</td>
</tr>
</tbody>
</table>
make a private call

Your Private ID is the number at which you receive one-to-one Private calls.

**Note:** PTT means Push To Talk/ Walkie-Talkie.

to make a Private call

1. Enter the Private ID you want to call.
2. Press and hold the PTT button. Begin talking after your phone emits a chirping sound.
3. Release the PTT button to listen.

To end the call press \( \text{End} \).

**Note:** A Private call ends automatically if there is no activity on the call for a few seconds.

send call alerts

Sending a call alert discretely lets the recipient know that you want to talk to him or her on a Private call.

When you send a call alert, the recipient’s handset displays your name and emits a series of beeps or vibrations.

to send a call alert

1. Enter the Private ID you want to call as you would when making a Private call.
2. Press \( \text{K} \) under Alert.

When the message Ready To Alert appears on the display, press the PTT button until the message Alert Successful appears.

---

<table>
<thead>
<tr>
<th>feature</th>
<th></th>
</tr>
</thead>
<tbody>
<tr>
<td>any key answer</td>
<td>To answer phone calls by pressing any key on the keypad press ( \text{[Comm]} ) &gt; ( \text{[Alert]} ) &gt; Phone Calls &gt; Any Key Ans &gt; On.</td>
</tr>
</tbody>
</table>

---

*essentials* 15
answer a private call

1. When your phone emits a chirping sound or vibrates to indicate you are receiving a Private call, wait for the caller to finish speaking.

2. Press and hold the PTT button and begin talking after your phone emits a chirping sound.

3. Release the PTT button to listen.

To end the call press ☐.

answer a call alert

When you receive a call alert, you must:

<table>
<thead>
<tr>
<th>option</th>
<th>action</th>
</tr>
</thead>
<tbody>
<tr>
<td>Answer:</td>
<td>Begin a Private call with the sender.</td>
</tr>
<tr>
<td>Queue:</td>
<td>Store the call alert to the call alert queue.</td>
</tr>
<tr>
<td>Clear:</td>
<td>Dismiss and delete the call alert.</td>
</tr>
</tbody>
</table>

You cannot receive phone calls or Private calls until you do.

to answer a call alert

1. Press the PTT button to start a Private call with the sender.

or

2. Queue the call alert by pressing ☐ under Queue.

or

3. Clear the call alert by pressing ☐ under Clear.

making a phone call while in a private call

When you are in a Private call, you can make a phone call to the other participant if that person’s phone number is stored in Contacts.

1. While in a Private call press ☐.
2 A confirmation screen will appear asking to **Start Call To:**

3 Press ➔ under Yes or press ✅ to begin the call.

store a phone number or private ID

You can store a phone number or private ID in **Contacts:**

**Find it:** ➔ > ✅ > [New Contact]

1 Enter a name for the new entry. Each entry’s name can contain 20 characters.

2 Select a specific **Ring Tone.**

3 Select a type for the entry (**Mobile**, **Private1**, **Private2**, **Work1**, **Work2**, **Home**, **Email1**, **Email2**, **Fax**, **Pager**, **IP** or **Other**). To store a private ID choose **Private1** or **Private2**.

4 Enter the number for the entry and press ➔ under **Save** when done.

---

contacts

<table>
<thead>
<tr>
<th>feature</th>
<th></th>
</tr>
</thead>
<tbody>
<tr>
<td>edit/delete contact entry</td>
<td>Press ➔ under <strong>Contacts.</strong> Select a contact and press ➔ &gt; <strong>Edit</strong>. Change the desired content and press ✅. Press ➔ under <strong>Save.</strong></td>
</tr>
<tr>
<td>set ringer ID</td>
<td>Press ➔ under <strong>Contacts.</strong> Select a contact and press ➔ &gt; <strong>Edit</strong> &gt; [Ring Tone/Picture]. Select <strong>Ringer</strong> and chose your desired ring tone. Press ➔ under <strong>Done.</strong></td>
</tr>
</tbody>
</table>
call a stored phone number or private ID

Find it: 📞 > 📲.

1 Scroll to the Contacts entry.

2 If the Contacts entry contains more than one number, scroll left or right until the type of the number you want to call is displayed (Mobile, Private1, Private2, Work1, Work2, Home, etc.).

3 If you chose a phone number, press 📞 to call the entry, or if you chose a Private ID, press and hold the PTT button to call the number.

finding your phone number and private ID

Find it: 📞 > 📲 > My Info.

messaging

Your phone has the ability to use both MOSMS and Multimedia Messaging Service (MMS) messaging. The type of messaging your phone uses will be determined by your service provider. If your service provider offers messaging through MOSMS, your phone sends and receive messages using MOSMS.

If your service provider offers MMS, your phone sends and receives messages using MMS.

set picture ID

Press 📞 under Contacts. Select a contact and press 📞 > Edit > [Ring Tone/Picture].

Select Picture and choose your desired picture. Press 📞 under Back > 📞 under Save.

feature
MMS. Additionally, MMS allows you to send and receive messages that may include text, pictures, videos, and audio files.

create and send messages

1. From the home screen press ☐ under Mesgs > [Create Message].

2. Enter the phone number of the person you want to send the message to and press ☑ or press ☐ under Search. Select Contacts or Recent Calls to find the number you want.

3. Select Message: and enter the text of the message or to use a quick note press ☐ under QNotes and scroll to the quick note you want.

4. If you want to send the message, press ☑ under Send or to delete the message without sending it, press ☐ under Cancel.

quick notes

When you are filling in the Message and Subject fields, you can add ready-made words or short phrases called Quick Notes. After you add these words or phrases, you can edit them as you would any other text.

1. While you are creating a message, scroll to or select Message or Subject.

2. Press ☐ under QNotes.

3. Select the quick note you want to insert into the message.

4. Press ☑ under Send.

MMS features

Note: The following features are available only when using MMS.
more message options

To view more message fields in a message you are creating, select ....More....

The following options become available:

<table>
<thead>
<tr>
<th>option</th>
<th>description</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Subject</strong></td>
<td>Create or edit the subject line.</td>
</tr>
<tr>
<td><strong>Attach</strong></td>
<td>Attach a picture, audio file or voice record.</td>
</tr>
<tr>
<td><strong>Cc</strong></td>
<td>Send a copy of this message to someone else.</td>
</tr>
<tr>
<td><strong>Auto Replies</strong></td>
<td>Allows you to create a list of possible short answers for the recipient to choose when replying to your message.</td>
</tr>
<tr>
<td><strong>Priority</strong></td>
<td>Set priority Normal or High.</td>
</tr>
<tr>
<td><strong>Valid Until</strong></td>
<td>Set a date after which attempts to deliver the message end, or press under No Date.</td>
</tr>
</tbody>
</table>

insert a picture, video, and audio recording

You can insert one or more pictures, videos, and audio files from the media center into the body of the message. You can include text in the body of your message in addition to these items.

insert items

While you are filling in the Message field, press ➕, select Insert and choose from Insert Picture, Insert Audio, Insert Video, Capture Video, Capture Picture or Record Voice.

A list of available pictures, videos, or audio files appears. You can only insert one item at a time.

Select the picture, video, or audio recording you want to insert.
remove an inserted item

To remove an item from the message you are creating, highlight it and press under Delete.

attach a picture, video, or audio recording

You can attach one or more pictures, audio or voice recordings from your phone into the body of the message. You can include text in the body of your message in addition to these items.

1 While you are filling in the Attach field, press [New Attach] > and select from Browse Pictures, Capture Picture, Browse Audio, Record Voice, Browse Video, or Record Video.

A list of available pictures, audio files, or voice recordings appears.

2 Select the picture, audio or voice record you want to attach.

If you want to attach more items, select [New Attach].

3 When finished, press under Done.

Note: You can only attach audio files and pictures if they are not forward locked and if their DRM settings do not prevent you from sending.

Forward locked items are usually copyright protected, and you cannot share them with anyone, such as in Private calls or by uploading them from your phone.

take a new picture

1 While you are creating a message, scroll to any message field and press or select Attach > [New Attach].

2 Select Capture Picture. This accesses the camera.
3 Take the picture. For instructions on how to take the picture see “camera” on page 60.

4 When you have captured the picture you want, press  under Save.
   To discard the picture, press  under Discard. You can then take another picture.

5 When finished, press  under Done.
   The picture is attached to the message and saved to the default storage location.

record a video
You can record a video to send with a message:

1 Select Attach > [New Attach] > Record Video.
2 Record and adjust video.
   To view the video without saving it, press  under Review.

3 To save the video, press  .
   To discard the video without saving it, press  under Discard.

4 The video is attached to the message and saved to the media center in the default storage location.

create a new voice record
You can create a new voice record to send with a message:

1 Press  or select Attach > [New Attach].
2 Select Record Voice.
3 Say the message you want to record into the microphone.
4 When you are finished recording, press  .
5 When finished, press  under Done.
The voice record is attached to the message and saved to the media center and the list of voice records.

**remove an attachment**

To remove an attachment in a message you are creating:

1. Select Attach.
2. Scroll to the attachment you want to remove.
3. Press \( \text{ } \) > Unattach.

**use drafts**

When you save a message as a draft, it is saved in the drafts folder.

**Find it:** Press \( \text{ } \) > \( \text{ } \) > Drafts.

1. Select the draft you want to edit.

2. To edit the fields you want to change, follow step 2 through step 4 in “create and send messages” above.

**delete a draft**

When you send a draft, it is removed from the Drafts folder.

1. To delete a message in the Drafts folder without sending it, scroll to the message you want to delete and press \( \text{ } \) under Delete.
2. Press \( \text{ } \) under Yes to confirm.

**inbox**

**Find it:** Press \( \text{ } \) > \( \text{ } \) > Inbox.

**receive a message**

1. To view the message press \( \text{ } \) under Read.
To dismiss the message notification press \( \text{Exit} \) under Exit.

While reading a text and numeric message that contains a phone number, you can press \( \text{to call that number.} \)

**threaded inbox**

The threaded Inbox allows you to organize your messages by subject or sender.

1. From the Message Center, Press \( \text{Threading} \) > None, Subject, or Sender.

**Note:** Threading by subject is dependant upon your service provider.

**read from the message center**

1. From the home screen press \( \text{Mesgs} \) under Mesgs > Inbox.
2. Select the message you want to read.

3. To reply to the message, press \( \text{Reply} \) under Reply.

**delete unread messages**

1. Scroll to the message you want to delete.
2. Press \( \text{Delete} \) under Delete and \( \text{Yes} \) under Yes to confirm.

**forward a message**

1. Press \( \text{Forward} \).
2. Create and send your message. Embedded objects and attachments are included when you forward a message.

**lock and unlock messages**

Locked messages cannot be deleted until you unlock them.

1. View the message you want to lock or unlock.
2 Press \( \text{\textit{[L]}} \) > Lock Message or Unlock Message.

**call a number in a message**

If a message you receive contains a phone number or Private ID in the From field, the To field, the Cc field, the Subject field, or the body of the message, you can call or send a call alert to that number.

**send a call alert**

1. View the message.
2. Highlight the Private ID you want to alert.
3. Press \( \text{\textit{[L]}} \) > Alert.
4. Push the PTT button.

**store message information to contacts**

If a message you receive contains a phone number, Private ID, or an email address in the From field, the To field, the Cc field, the Subject field, or the body of the message, you can store this information to Contacts.

1. View the message.
2. Highlight the number or email address you want to save.
3. Press \( \text{\textit{[L]}} \) > Save Number or Save Email.
4. To store the number or email address as a new entry, select [New Contact].
   To store the number or email address to an existing entry, select the entry.
5. With the Contacts type field highlighted, press \( \text{\textit{[L]}} \) left or right to display the Contacts type you want to assign the number or email address.
6. Press \( \text{\textit{[L]}} \) under Save.

**reply to a message**

To reply to a message:
1 View the message you want to reply to.

2 To reply to the sender only, press \[ \] under Reply or press \[ \] under Reply All to reply to all recipients.

3 A list of short phrases appears. Select any of these phrases to add it to your messages or select [Create Reply].

4 Edit any message fields you want to change.

5 Press \[ \] under Send.

use auto replies

If the message you are replying to was sent with auto replies, it contains a numbered list of possible replies for you to send. Press the number of the reply you want to send. The reply is sent immediately without further action.

 **go to a website**

If a message contains one or more website URLs, you can go to that website.

1 View the message.

2 Highlight the website URL you want to go to.

3 Press \[ \] > Go To Website.

**Note:** The entire URL must appear in the message to allow you to open the website.

 **embedded objects and attachments**

If a message contains pictures, videos, or audio files in the body of the message, highlight each picture, video, or audio recording to view or play it.

If a message contains a picture, video, or audio recording as an attachment, open the
attachment to view the picture or play the video or audio recording.

open attachments
1 View the message.
2 Highlight the attachment you want to open. Attachments appear at the end of a message.
3 Press 🎥.

Attachments of an unknown type cannot be opened, but can be deleted.

save an embedded picture, video, or audio recording
To save a picture, video, or audio recording that is part of the body of a message you receive:
1 View the message.
2 Highlight the picture, video, or audio recording you want to save.
3 Press 🎥.
4 Select Save Picture, Save Video, or Save Audio.

The item will save in the default storage location.

delete an embedded picture, video, or audio recording
To delete a picture, video, or audio recording that is part of the body of a message you receive:
1 View the message.
2 Highlight the picture, video, or audio recording you want to delete and press 🎥.
3 Select Delete Picture, Delete Video, or Delete Audio.
save attachments

1 View the message.
2 Highlight the attachment you want to save.
3 Press 📥 > Save Attachment.
   Selected items save to the default storage location.

delete attachments

1 View the message.
2 Highlight the attachment you want to delete.
3 Press 📥 > Delete Attachment.
4 Press 📥 under Yes to confirm.

Find it: Press 📥 > 📬 > Outbox.

resending failed messages from the outbox

1 Scroll to the message you want to resend or press the number of the message you want to resend.
2 Press 📥 under Resend.

cancel an unsent message

1 Highlight the message you want to cancel.
2 Press 📥.
3 Press 📥 under Cancel.

sent items

The Sent Items box holds sent messages.

outbox

The Outbox holds all unsent messages.
forward items from sent items

1. Scroll to the message you want to forward.
2. Press 🔄 > Forward.
3. Make edits if you wish, select the recipient and press 🔄 under Send.

check delivery status

If a message was successfully sent and you set the message to confirm delivery, you can check the delivery status:

1. Scroll to the message you want to view.
2. Press 🔄 > Delivery Status.

delete sent messages

1. Scroll to the message you want to delete.
2. Press 🔄 under Delete.
3. Press 🔄 under Yes to confirm.

delete all unlocked sent messages

1. Press 🔄 > Delete All.
2. Press 🔄 under Yes to confirm.

customize messaging

Find it: 🔄 > ✉ > 🔄 > Setup.

This option is available from many context-sensitive menus.

The following options become available:

<table>
<thead>
<tr>
<th>option</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>Signature:</td>
<td>Allows you to create a signature that is automatically inserted at the end of your messages. Signatures can be edited before sending the message.</td>
</tr>
<tr>
<td>Quick Notes:</td>
<td>Lets you create new Quick Notes and edit or delete Quick Notes you created.</td>
</tr>
</tbody>
</table>
manage memory

Your text Inbox and Sent Items hold 200 messages each. The Outbox, and Drafts folder hold up to 30 messages each. If they are full, you cannot receive messages, send messages, or save drafts until you delete some items.

**Note:** Media files and Java applications can affect the available amount of memory on your phone. If you run out of memory and your Inbox, Sent Items, Outbox, and Drafts folder are empty, delete unwanted media files and Java applications to free up memory.

To view the amount of memory available in your text inbox:

**Find it:** Press 📫 > 🔄 > 📫 > Setup > Memory Size.

## MMS setup

**Find it:** 📫 > 🔄 > 📫 > Setup > MMS Setup.

This option is available from many context-sensitive menus when you are using MMS.

<table>
<thead>
<tr>
<th>option</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>Cleanup:</td>
<td>Controls how long messages remain in the <strong>Inbox</strong> and <strong>Sent Items</strong> before being deleted.</td>
</tr>
<tr>
<td>Delivery Rpt Default:</td>
<td>Allows you to be automatically notified when your message is delivered.</td>
</tr>
<tr>
<td>Memory Size:</td>
<td>Shows a report on used and free memory in your phone.</td>
</tr>
<tr>
<td>MMS Setup:</td>
<td>Opens a submenu to set MMS options.</td>
</tr>
<tr>
<td>Text Msg Setup:</td>
<td>Opens a submenu to set text messaging options.</td>
</tr>
</tbody>
</table>

**Note:** Available with MOSMS only.
The following options become available:

**option**

- **Friendly Name:** Allows you to create a friendly name. Your friendly name is displayed in the From field on other iDEN handsets when your message is received.

- **Download Options:** Controls whether your phone downloads new messages. Set this option to **Automatic** if you want your phone to download new messages automatically. Select **Manual** if you want your phone to prompt you before downloading new messages.

- **Replies:** Lets you create or edit and delete reply phrases you created.

This option is available from many context-sensitive menus when you are using MOSMS.

The following options become available:

**option**

- **Srvc Cntr No:** Allows you to enter a service center number.

- **Expire After:** Allows you to set the number of days before a message expires.

new quick notes and reply phrases

create quick notes or replies

1. From the Setup menu, select **Quick Notes**, or select **MMS Setup > Replies**.
2. Select [New Quicknote], or [New Reply].
3. Enter text from the keypad and press **OK**.

**text message setup**

**Find it:** [ ] > [ ] > [ ] > Setup > Text Msg setup.
edit quick notes or replies
You can edit only Quick Note phrases you have created.

1 From the Setup menu, select Quick Notes, or select MMS Setup > Replies.
2 Select the quick note or reply you want to edit.
3 Edit the text and press OK.

delete quick notes or replies you have created
1 From the Setup menu, select Quick Notes, or select MMS Setup > Replies.
2 Scroll to the quick note you want to delete.
3 Press under Delete.
4 Press under Yes to confirm.

delete all quick notes or replies you have created
1 From the Setup menu, select Quick Notes, or select MMS Setup > Replies.
2 Press > Delete All.
3 Press under Yes to confirm.

cleanup options
The cleanup option controls how long messages remain in the Inbox and Sent Items before they are deleted. You set the cleanup option for the Inbox and Sent Items separately.

The clean up option deletes only read, unlocked messages and sent messages.

Find it: > > > Setup > Cleanup.
1 Select Inbox or Sent Items.
Choose a clean up option from the following list:

<table>
<thead>
<tr>
<th>Option</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>Off</td>
<td>Messages are never automatically deleted.</td>
</tr>
<tr>
<td>5 Messages</td>
<td>If you have more than 5 messages, messages are deleted in the order they were received, starting with the oldest, until 5 are left.</td>
</tr>
<tr>
<td>10 Messages</td>
<td>If you have more than 10 messages, messages are deleted in the order they were received, starting with the oldest, until 10 are left.</td>
</tr>
<tr>
<td>1 Day</td>
<td>Messages are deleted if they are older than 1 day.</td>
</tr>
<tr>
<td>3 Days</td>
<td>Messages are deleted if they are older than 3 days.</td>
</tr>
</tbody>
</table>

With these options, messages are deleted when you exit the message center after setting the option.

Press ✪ under Yes to automatically delete messages now or press ✪ under No to delete messages later.

delete all messages

To delete all read, unlocked messages from the Inbox, all messages in the Drafts folder, all successfully sent messages in Sent Items, or unsent messages in the Outbox:

Find it: 📞 > 🔴.

1. Select Inbox, Drafts, Sent Items, or Outbox.

2. Press 📮 > Delete All.
delete a thread
To delete a thread from the Inbox:
1. From the Inbox, select a thread.
2. Press 🔄 > Delete Thread.
3. Press ✅ under Yes to confirm.

message notifications
When you receive a message, your phone notifies you with text on the display, a notification tone or vibration.
You can access the message or dismiss the notification.
If you dismiss the notification, the message is not deleted. It can be accessed through the message center.
If you are not on a phone call when you receive a message, your phone sounds a notification tone every 30 seconds until you access the message or dismiss the alert.
If you are on a call when you receive a message, your phone may sound a notification tone during the call or after you end the call, depending on how you set your notification options.

set notification options
To control whether your phone sounds message notification tones while you are on a phone call:
Find it: 🕵 > 🕰 > Phone Calls > Notifications.
Select from the following options:

<table>
<thead>
<tr>
<th>option</th>
</tr>
</thead>
<tbody>
<tr>
<td>Receive All: Tones sound during calls for all types of messages.</td>
</tr>
</tbody>
</table>
To set notification options during a call press \( \text{Menu} \) > Call Setup > Notifications.

<table>
<thead>
<tr>
<th>Option</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>Message Mail Only</td>
<td>Tones sound during calls for mail messages; tones for all other types of messages are held until you end calls.</td>
</tr>
<tr>
<td>Delay All</td>
<td>Tones for all types of messages are held until you end calls.</td>
</tr>
</tbody>
</table>

**Note:** Delay All is the default setting.
basics

See page 1 for a basic phone diagram.

display

The home screen shows when you turn on the phone. To dial a number from the home screen, press number keys and .

Note: Your home screen may look different.

Status indicators are shown at the top of the home screen:

1 Signal Strength Indicator: Vertical bars show the strength of the network connection. You can’t make or receive calls when ~ shows.
2 Active Phone Line: indicates phone line 1 is ready to make calls.

3 Speaker On/Off: Sounds associated with Private calls can be set to come through the earpiece rather than through the speaker.

4 Ringer Vibe/Off: Your phone is set to not ring.

5 Message Indicator: Shows when you receive a text message.

6 Packet Data: Your handset is ready to transfer packet data or is transferring packet data when it shows a blinking arrow.

7 Battery Charge Indicator: A fuller battery indicates a greater charge. Recharge the battery when your phone shows Low Battery.

main menu

All your phone’s features can be accessed through the main menu. You can set the main menu to appear as List View, Tab View or Icon View.

Find it: > > Display/Info > Menu View.

carousel menu

The Carousel Menu allows you to access up to nine applications from your phone’s idle screen.

accessing an application

1 Using the navigation key, scroll left or right until you highlight the desired application.

2 Press to launch the application.

Note: Availability of the Carousel Menu is dependent on your service provider.
auto hide

1 Press 📱 > 📀 > Personalize > Carousel > Auto Hide.
2 Select from Off, 2 seconds, 4 seconds, or 8 seconds.

Note: When Auto Hide is set to Off, the Carousel Menu will always be visible on the idle screen.

assigning applications

1 Press 📱 > 📀 > Personalize > Carousel.
2 Highlight the position on the Carousel Menu you would like the application to occupy and press OK.
3 Highlight an application and press OK to select it.

text entry

Your phone provides convenient ways to enter words, letters, punctuation, and numbers whenever you are prompted to enter text (for example, when adding a Contacts entry or when using Text Messaging).

change the character input mode

1 When you see a screen where you can enter text, press 📱 to change the character input mode.
2 Select one of the following options:

<table>
<thead>
<tr>
<th>entry method</th>
<th>Press a key several times for different characters.</th>
<th>Enter words using a predictive text entering system that lets you enter a word with fewer keypresses.</th>
</tr>
</thead>
<tbody>
<tr>
<td>Alpha</td>
<td>Press a key several times for different characters.</td>
<td>Enter words using a predictive text entering system that lets you enter a word with fewer keypresses.</td>
</tr>
<tr>
<td>Word</td>
<td>Enter words using a predictive text entering system that lets you enter a word with fewer keypresses.</td>
<td></td>
</tr>
</tbody>
</table>
**entry method**

<table>
<thead>
<tr>
<th>Symbols</th>
<th>Enter symbols.</th>
</tr>
</thead>
<tbody>
<tr>
<td>Numeric</td>
<td>Enter numbers by pressing the numbers on the keypad.</td>
</tr>
<tr>
<td>Text Input Settings</td>
<td>Selects the desired entry languages and Word Prediction features.</td>
</tr>
<tr>
<td>Insert</td>
<td>Selects a item to be inserted, such a picture, an audio/video clip or a voice recording.</td>
</tr>
</tbody>
</table>

**Tip:** When entering text, press `#` to change letter capitalization (`Abc > ABC > abc`).

---

The Word English text input method combines the groups of letters found on each phone key with a fast-access dictionary of words, and recognizes what you want to text as you type. It first offers the most commonly-used word for the key sequence you enter and lets you access other choices with one or more presses of the `[0]` key.

**enter a word using “word” method**

1. Select the **Word** character input method.
2. Press the corresponding keys once per letter to enter a word (for example, to enter the word *Bill*, press `2 4 5 5`). (If you make a mistake, press `[*]` to erase a single character. Press and hold `[*]` to delete an entire entry.)
3. To accept a word and insert a space, press `[#]`.

**word method**

The Word English text input method lets you enter text into your phone by pressing keys just once per letter.
To accept a word completion (such as Billion when you entered Bill), press right.

If you get a word you don’t want, you can press the key to see more word choices and pick the one you want.

**alpha method**

To enter characters by tapping the keypad:

1. Select the Alpha method.

2. Press the corresponding keys repeatedly until the desired letter appears. (For example, to enter the word Bill, press twice, three times, three times, and three times again. If you make a mistake, press Delete to erase a single character. Press and hold Delete to erase an entire word.)

By default, the first letter of an entry is capitalized and the following letters are lowercased. After a character is entered, the cursor automatically advances to the next space after two seconds or when you enter a character on a different key.

Characters scroll in the following order:

<table>
<thead>
<tr>
<th>characters</th>
</tr>
</thead>
<tbody>
<tr>
<td>1</td>
</tr>
<tr>
<td>2</td>
</tr>
<tr>
<td>3</td>
</tr>
<tr>
<td>4</td>
</tr>
<tr>
<td>5</td>
</tr>
<tr>
<td>6</td>
</tr>
<tr>
<td>7</td>
</tr>
<tr>
<td>8</td>
</tr>
<tr>
<td>9</td>
</tr>
<tr>
<td>0</td>
</tr>
<tr>
<td>#</td>
</tr>
</tbody>
</table>
When entering text, press and hold `#` to switch between lowercase and uppercase letters. The icons in the upper left-hand corner of the screen show the character type.

<table>
<thead>
<tr>
<th>character type</th>
<th></th>
<th></th>
</tr>
</thead>
<tbody>
<tr>
<td>a* or aû</td>
<td>Lowercase</td>
<td></td>
</tr>
<tr>
<td>A* or Aû</td>
<td>Uppercase</td>
<td></td>
</tr>
<tr>
<td>a* or Aî</td>
<td>Shift Lock</td>
<td></td>
</tr>
<tr>
<td>123</td>
<td>Numerical</td>
<td></td>
</tr>
<tr>
<td>87</td>
<td>Symbols</td>
<td></td>
</tr>
</tbody>
</table>

volume

Press the volume keys up or down to:

- turn off an incoming call alert
- change the earpiece volume during calls
- change the ringer volume from the home screen

Tip: You can quickly set your ringer to Vibrate All by holding the down volume key in the home screen.
navigation key

Press the navigation key up, down, left, or right to scroll to items in the display. When you highlight the desired item, press OK to select it.

handsfree speaker

You can use your phone’s handsfree speaker to make calls without holding the phone to your ear.

During a call, press under Speaker to turn the handsfree speaker On.

The handsfree speaker stays on until you press under Speaker again.

transmitters

Consult airline staff about the use of the Transmitters Off feature during flight. Turn off your phone whenever instructed to do so by airline staff.

Transmitters Off turns off your phone’s calling and Bluetooth features in situations where wireless phone use is prohibited, but you can use the phone’s other non-calling features when Transmitters is turned Off.

Find it: > > Advanced > Transmitters > Off.
features for the hearing impaired

using your phone with a hearing aid

For best results use the following optimization procedures and handset setting. They generally apply as well for users with cochlear implants:

optimize your handset position and orientation
While in a phone call slide your phone up and down, then left and right until best microphone coupling is obtained. You also may need to adjust your hearing aid (HA) volume setting.

If your HA has a telecoil, activate its switch, then also rotate the handset as illustrated to align the telecoils.

Note: Some automatically switched hearing aids may need an auxiliary switching magnet.

If you are unsure whether your HA is telecoil equipped or needs an auxiliary magnet, please refer to your HA user guide or contact a hearing aid professional or supplier.
Approximate telecoil location is just above the battery.

Approximate telecoil location is within 6-13 mm of this location.

Off - Shut off
M - Microphone
T - Telecoil

choose your hearing aid setting
Find it: [Menu] > [Options] > Phone Calls > Hearing Aid.

1 Set this option to Microphone. Microphone coupling is now optimized.

or

2 Set this option to Telecoil. Handset meets US federal requirements for telecoil coupling sound or set this option to Off (factory default). This is the setting for non HA users.

TTY

<table>
<thead>
<tr>
<th>feature</th>
<th>turn On TTY feature</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>Press [Menu] &gt; [Options] &gt; Phone Calls &gt; TTY &gt; Use TTY &gt; On.</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>choose TTY mode</th>
<th>choose TTY mode</th>
</tr>
</thead>
<tbody>
<tr>
<td>Press [Menu] &gt; [Options] &gt; Phone Calls &gt; TTY &gt; Type.</td>
<td></td>
</tr>
<tr>
<td>Select from TTY, VCO or HCO.</td>
<td></td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>change the TTY baud rate</th>
<th>change the TTY baud rate</th>
</tr>
</thead>
<tbody>
<tr>
<td>Press [Menu] &gt; [Options] &gt; Phone Calls &gt; TTY &gt; Baud.</td>
<td></td>
</tr>
<tr>
<td>Select 45.45 or 50.00.</td>
<td></td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>change TTY mode during a call</th>
<th>change TTY mode during a call</th>
</tr>
</thead>
<tbody>
<tr>
<td>While in the TTY call, press [Menu] &gt; In Call Setup &gt; TTY &gt; Type.</td>
<td></td>
</tr>
<tr>
<td>Select from TTY, VCO or HCO.</td>
<td></td>
</tr>
</tbody>
</table>

Note: The TTY device must be connected to the phone through the micro-USB port. A 2.5 mm to micro USB adapter is required to support TTY.
security features

<table>
<thead>
<tr>
<th>feature</th>
<th>description</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>phone lock</strong></td>
<td>To lock the phone press [ ] &gt; [ ] &gt; Security &gt; Phone Lock &gt; Lock Now or Auto Lock.</td>
</tr>
<tr>
<td><strong>keypad lock</strong></td>
<td>To lock the keypad press [ ] &gt; [ ] &gt; Security &gt; Keypad Lock. Select Lock Now, or select Auto Lock and select from Off, 2 seconds, 4 seconds, or 8 seconds.</td>
</tr>
<tr>
<td><strong>enable SIM PIN</strong></td>
<td>Press [ ] &gt; [ ] &gt; Security &gt; SIM PIN &gt; On.</td>
</tr>
<tr>
<td><strong>change SIM PIN</strong></td>
<td>Press [ ] &gt; [ ] &gt; Security &gt; Change Passwords &gt; SIM PIN.</td>
</tr>
</tbody>
</table>

**Note:** You can make emergency calls on a locked phone (see page 81).

lock and unlock keypad

When your phone is closed and on the home screen, your keypad locks to prevent accidental key presses.

To change how long your phone waits before it automatically locks your keypad press \[ \] > \[ \] > Security > Keypad Lock > Auto Lock and select a time interval or Off.

To lock your phone’s keypad, close the slide, or with the slide open, press \[ \].

To unlock your keypad press \[ \] under Unlock, and press \[ \] under Yes.
multimedia

Your phone comes with several multimedia applications to let you access pictures, videos, and audio files stored in your phone’s memory or in the Audio, Music, Podcast, Image and Video folders on a memory card inserted in your phone’s memory card slot:

- **Media Center** is a central repository to view all supported multimedia files on your device or your memory card.

**Note:** The Media Center cannot read the Music and Podcast folder from the SD card.

- **My Music** provides an enhanced music player for music and podcast files.
- **My Images** provides a slide show, image browser and image editor.
- **My Videos** plays video files on the display.
- **Camera** lets you take still pictures.
- **Camcorder** lets you take short movies.
- **Ringtones** lets you purchase and preview ringtones for your phone.
- **VoiceRecord** lets you record audio notes to yourself.

In addition, the following audio files can be accessed through the media center:

- **VoiceRecords**
- **Musical ring tones in the list of ring tones**
- Audio files saved from MMS messages received
- Audio files downloaded to your phone

Because the memory card inserted in your phone may contain files saved to it using a device other than your phone, not all types of pictures, videos, and audio files on the memory card may be accessed through your phone’s media center.

Items in the media center can be sent in MMS messages and with Bluetooth. See “MMS features” on page 19 and “Bluetooth®” on page 74.

Pictures in the media center can be sent in Private calls using Send via PTT. See “PTX features” on page 64.

### Media files supported by the Media Center

<table>
<thead>
<tr>
<th>Format</th>
<th>Bit Rate / Info</th>
<th>Sampling Rate</th>
</tr>
</thead>
<tbody>
<tr>
<td>AAC (MPEG4 AAC-LC)</td>
<td>Up to 320kbps</td>
<td>48 kHz</td>
</tr>
<tr>
<td>.aac*, .3gp, .m4a, .3ga, .mp4</td>
<td></td>
<td></td>
</tr>
<tr>
<td>AAC+</td>
<td>Up to 128 kbps (16 to 128 kbps)</td>
<td>Max: 48 kHz</td>
</tr>
<tr>
<td>.aac*, m4a, .3ga, .mp4</td>
<td></td>
<td></td>
</tr>
<tr>
<td>AAC+ Enhanced</td>
<td>Up to 320 kbps (16 to 320 kbps)</td>
<td>Up to 48 kHz</td>
</tr>
<tr>
<td>.aac*, .m4a, .3ga, .mp4</td>
<td></td>
<td></td>
</tr>
<tr>
<td>AMR-NB</td>
<td>4.75 kbps – 12.20 kbps (supports all 3GPP specified rates)</td>
<td>8 kHz</td>
</tr>
<tr>
<td>.amr, .3gp, .3ga, .mp4</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Format</td>
<td>Bit Rate / Info</td>
<td>Sampling Rate</td>
</tr>
<tr>
<td>----------------</td>
<td>--------------------------------------------------------------------------------</td>
<td>---------------</td>
</tr>
<tr>
<td>AMR-WB .awb, .3ga, .3gp</td>
<td>6.6 kbps - 23.85 Kbps (supports all 3GPP specified rates)</td>
<td>16 kHz</td>
</tr>
<tr>
<td>iMelody .imy</td>
<td>1 – 3.5 kHz Monophonic</td>
<td>N/A</td>
</tr>
<tr>
<td>MIDI XMF .xmf, .mmf, .xmf0, .xmf1, .mxmf</td>
<td>64 channels</td>
<td>N/A</td>
</tr>
<tr>
<td>MIDI Stand .mid, .midi, .smf</td>
<td>64 channels</td>
<td>N/A</td>
</tr>
<tr>
<td>MP3 .mp3*, .mpga*</td>
<td>Up to 320kbps</td>
<td>Up to 48 kHz</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Format</th>
<th>Bit Rate / Info</th>
<th>Sampling Rate</th>
</tr>
</thead>
<tbody>
<tr>
<td>PCM 16-bit Linear .wav, .au</td>
<td>Up to 1536 kbps</td>
<td>Up to 48 kHz (8, 11.05, 12, 16, 22, 24, 3, 44, 48 kHz)</td>
</tr>
<tr>
<td>PCM 8-bit Linear .wav, .au</td>
<td>Up to 1536kbps</td>
<td>Up to 48 kHz</td>
</tr>
<tr>
<td>PCM 8-bit A-law .wav, .au</td>
<td>Up to 704 kbps</td>
<td>Up to 48 kHz</td>
</tr>
<tr>
<td>PCM 8-bit mu-law .wav, .au</td>
<td>Up to 704 kbps</td>
<td>Up to 44 kHz (8, 11.05, 12, 16, 22, 44 kHz)</td>
</tr>
<tr>
<td>Real Audio LBR (Cook) .rm, .ra, ram</td>
<td>Up to 96 kbps</td>
<td>Up to 44.1 kHz (8, 11, 22, 44 kHz)</td>
</tr>
<tr>
<td>Format</td>
<td>Bit Rate / Info</td>
<td>Sampling Rate</td>
</tr>
<tr>
<td>--------------------------------------------</td>
<td>----------------------------</td>
<td>---------------</td>
</tr>
<tr>
<td><strong>Real Audio Sipro (ACELP®.net)</strong></td>
<td>5 kbps (fixed rate)</td>
<td>8 kHz</td>
</tr>
<tr>
<td></td>
<td>8.5/6.5 kbps (dual rate)</td>
<td>8 kHz</td>
</tr>
<tr>
<td></td>
<td>16 kbps (wide band)</td>
<td>16 kHz</td>
</tr>
<tr>
<td><strong>Real Audio 10</strong></td>
<td>Up to 192 kbps</td>
<td>Up to 48 kHz (8, 11, 12, 16, 22.05, 24, 32, 44.1, 48 kHz)</td>
</tr>
<tr>
<td></td>
<td><strong>WMA v9 L2 (also WMA v3, v7, v8)</strong></td>
<td>Up to 320 kbps</td>
</tr>
<tr>
<td></td>
<td>.ram, .ra, ram</td>
<td>.wma*</td>
</tr>
</tbody>
</table>

(*) These formats support album art and lyrics.

Supported video file formats include:

<table>
<thead>
<tr>
<th>Format</th>
<th>Resolution / Bit and Frame Rate</th>
<th>Extension</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>MPEG4 + AMR-NB</strong></td>
<td>352 x 288</td>
<td>.mp4, .3gp</td>
</tr>
<tr>
<td></td>
<td>240 (up to 256 kbps); 176 x 144 and 128 x 96 (up to 128 kbps); up to 30 fps</td>
<td></td>
</tr>
<tr>
<td><strong>MPEG4 + AMR-WB</strong></td>
<td></td>
<td></td>
</tr>
<tr>
<td><strong>MPEG4 + AAC / AAC+ / Enhanced AAC+</strong></td>
<td></td>
<td></td>
</tr>
<tr>
<td><strong>H.263 + AMR-NB</strong></td>
<td>352 x 288 (up to 256 kbps); 176 x 144 and 128 x 96 (up to 64 kbps); 15 fps</td>
<td></td>
</tr>
<tr>
<td><strong>H.263 + AMR-WB</strong></td>
<td></td>
<td>.3gp</td>
</tr>
<tr>
<td><strong>H.263 + AAC / AAC+ / Enhanced AAC+</strong></td>
<td></td>
<td></td>
</tr>
<tr>
<td><strong>Real Video G2 / 8 / 9</strong></td>
<td>Up to 320 kbps, 320 x 240, 15 fps</td>
<td>.rm, .rmvb</td>
</tr>
</tbody>
</table>
Your handset includes a music player that you can use to play music files stored in the phone memory and the MUSIC/AUDIO/PODCAST directories on the memory card inserted in your phone.

The music player will display the name of the song playing and the artist.

The music player groups the music files into folders and lists. When you select a music file to play, the music player plays this file, then plays the other music files grouped with it.

The music player also plays podcasts you download to your computer and then save on the Podcast directory on your phone’s memory card. You can mark highlights within a podcast file to help you find the parts you most want to listen to.

### my music

<table>
<thead>
<tr>
<th>Format</th>
<th>Resolution / Bit and Frame Rate</th>
<th>Extension</th>
</tr>
</thead>
<tbody>
<tr>
<td>H.264</td>
<td>Up to 320 kbps, 320 x 240, 15 fps</td>
<td>.mp4, .3gp</td>
</tr>
<tr>
<td>WMV8 / WMV 9</td>
<td>Up to 384 kbps, 320 x 240, 24 fps</td>
<td>.wmv, .asf</td>
</tr>
</tbody>
</table>
Connect your phone to your computer using a compatible USB cable. (Wait for the connection to be completed. When connected, the host computer will automatically detect your phone.)

If your service provider offers MMS, you can send details of the podcast to a friend and send feedback to the podcast creator using MMS messages.

understanding the memory card folder structure

When you first insert the memory card into your phone, five folders are created: Audio, Image, Music, Podcast, and Video. In order to view files stored on the memory card, you must store the given file in its corresponding format folder: audio files such as ring tones, and voice recordings to the Audio folder, pictures to the Image folder, music files such as songs to the Music folder, Podcasts to the Podcast folder and videos to the Video folder.

filename rules

When naming files stored on the memory card, the following rules apply:

- The filename can contain UTF8 characters, including ASCII, however only supported characters will be displayed.
- The filename can be up to 255 characters long, including the file extension, however only the first 32 characters will be displayed.

Warning: If a music file name is longer than 255 characters, including the file format (.MP3), the song will not be visible on the player and therefore can not be played. This can be corrected by renaming the file and replacing it on the card.
play music files

Find it: [main] > [music] > My Music or press [music].

Note: The i856w does not have a Music Key and a Play Key.

1 Scroll to choose how you want your music played (Songs, Playlists, Albums, etc.).

   Tip: The Songs folder contains all the music files on the memory card in a single list.

2 To play the first music file in the folder, press [play] under Play. (If the selected folder contains subfolders, this plays the first music file in the first of the subfolders.)

   Press [ok] to view the folder’s contents. Scroll to a music file and press [play] under Play or [pause] to play the first music file in it.

   Any time you are viewing a list of folders with the music player, you can scroll to a folder and press [play] under Play to start playing the contents of that folder or press [ok] to view the contents of the folder.

   To stop viewing a folder and return to the folder or list that contains it, press [back] under Back.

play music while loading files

The first time the music player finds music files on your memory card, it loads and organizes these files. This may take a long time for a large number of files.

To play music while files are loading:

Find it: [main] > [music] > My Music.

1 Scroll through songs and folders while loading is going on the background.

2 Scroll to a music file or folder and press [play] under Play.
The following options become available through the navigation panel:

<table>
<thead>
<tr>
<th>option</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Pause and Resume:</strong></td>
<td>Press  under <strong>Pause</strong> or  to pause, and press  under <strong>Play</strong> or  to resume playing paused music files.</td>
</tr>
<tr>
<td><strong>Skip to Next or Previous:</strong></td>
<td>Press and release  right or left to skip to the next or previous music file.</td>
</tr>
<tr>
<td><strong>Fast Forward and Rewind:</strong></td>
<td>Press and hold  right or left for 2 seconds to fast forward or to rewind.</td>
</tr>
</tbody>
</table>

**set up the music player**

Find it:  >  > My Music >  > Setup

The music player can be set up with the following options by pressing  > Setup:

<table>
<thead>
<tr>
<th>option</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Shuffle:</strong></td>
<td>Lets you set the music player to play the music files in a list or folder in random order.</td>
</tr>
<tr>
<td><strong>Repeat:</strong></td>
<td>Lets you set the music player to play one or all the music files in a list or folder repeatedly.</td>
</tr>
<tr>
<td><strong>Visuals:</strong></td>
<td>Lets you choose among different types of visual equalizers which sync with the Music.</td>
</tr>
<tr>
<td><strong>3D Music:</strong></td>
<td>Lets you experience surround effects when the handset is tethered to a stereo headset.</td>
</tr>
</tbody>
</table>

Setting the **3D Music** feature to **On**, allows you to select effects from the list of **Music Reverbs**.
Playlists enable you to organize music files, but they do not change anything in other folders or on the memory card. Adding or deleting a file on a playlist does not copy, delete or move it.

### create a playlist

**Find it:** 🎵 > 🎧 > My Music > Playlists > [Create New].

1. Enter a playlist name.

**Note:** If you do not assign a name, the playlist is named Playlist followed by a number. For example, the first playlist you create without naming is automatically named Playlist-1.

2. Select [Add Songs]. A list of all music files appears.

**Tip:** For options to help you sort through this list, press 🎵.
3  Select each file you want on the playlist. A checkmark appears by each selected file.

Tip: To deselect a selected item, scroll to a selected file and press OK.

4  When you are finished selecting files, press ☑️ under Done and ☑️ under Save.

The following options are available for existing playlists by pressing 📀 > My Music > Playlists > 📀 > Edit Playlist:

<table>
<thead>
<tr>
<th>option</th>
<th>description</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Remove Songs</strong></td>
<td>You can remove some or all songs while creating or editing a playlist. Before you have saved a new playlist or while editing a playlist, scroll to the song you want to remove and press 📀 &gt; Remove Song and press OK, or you can select Remove All Songs. Press ☑️ under Yes to confirm and ☑️ under Save.</td>
</tr>
<tr>
<td><strong>Reorder Playlists</strong></td>
<td>You can change the order of the playlists in the Playlists folder. Press 📀 &gt; Edit playlist &gt; Reorder Playlists. Scroll to the playlist you want to move and press ☑️ under Grab, and then scroll to the place where you want the playlist to appear and press ☑️ under Insert.</td>
</tr>
<tr>
<td><strong>Delete a Playlist</strong></td>
<td>While in the music player select Playlists. Scroll to the playlist you want to delete and press 📀 &gt; Delete Playlist. Press ☑️ under Yes to confirm.</td>
</tr>
</tbody>
</table>

| Reorder Songs in a Playlist | You can change the order of the music files while creating or editing the playlist by pressing 📀 > Reorder Songs. Scroll to the song you want to move, press ☑️ under Grab, and then scroll to the place where you want the song to appear and press ☑️ under Insert. |
use the favorites playlist

The **Favorites** playlist is a permanent playlist. You can **Add To Favorites**, remove and change the order of the music files, but you cannot rename or delete music files.

<table>
<thead>
<tr>
<th>option</th>
<th>description</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Edit a Playlist</strong></td>
<td>You can change a playlist name, add music files, remove music files, and change the order of the music files. Select a playlist and press 🎵 &gt; Edit Playlist. Make changes and press ◀️ under Save.</td>
</tr>
<tr>
<td><strong>Delete all Playlists</strong></td>
<td>While in the music player select Playlists. Press 🎵 &gt; Delete All Playlists and press ◀️ under Yes to confirm.</td>
</tr>
<tr>
<td><strong>Note</strong></td>
<td>This deletes all playlists except the Favorites playlist.</td>
</tr>
<tr>
<td><strong>Reload Music</strong></td>
<td>Searches your memory card for music files.</td>
</tr>
</tbody>
</table>

Find it: 🎵 > 🎵 > My Music > Songs.

Select the song you want to add to your favorites and press 🎵 > Add To Favorites.

work with podcasts

Find it: 🎵 > 🎵 > My Music > Podcasts.

Note: The Podcasts folder is empty until you download podcasts from your computer.

1. Scroll to view individual podcast episodes or folders containing multiple episodes of the same program.
2. Press OK to view the podcast episodes within a folder or the details screen of an individual podcast episode.

You can pause, resume, fast-forward, and rewind just as with any other music file.

Some functions differ when playing a podcast:

- Pressing ▶️■ when you have scrolled to a podcast displays a screen showing
podcast details, but does not play the podcast. To play the podcast, press 🎧 under Play. After you begin playing the podcast, pressing ▶_pauses and resumes the podcast.

- If the podcast you are playing contains highlights, pressing and releasing the ⬅ right or left skips to the next or previous highlight within the podcast, or to the beginning or end of the podcast.

highlights
Highlights are portions of a podcast that are marked to help you find them more easily. You can use the music player to add and delete highlight markers. Press and release (don’t hold) the ⬅ right or left to find them.

You can play all the highlights in a podcast and skip everything that is not marked as a highlight using Highlights Only.

add a highlight marker
1 While playing a Podcast press 🎧 > Add Highlights.
2 Press 🎧 under On to mark the beginning.
3 Go to the point in the podcast that you want to mark as the end of the highlight and press 🎧 under Off.
4 Press 🎧 under Back.

Tip: Highlight markers can be deleted by pressing 🎧 > Clear or pressing 🎧 > Edit Highlights > 🎧 > Clear All Highlights from the Podcasts menu.

send podcast information
You can only share podcast details with others. If you want to share podcast details, you have saved to your memory card, you can send it in an MMS message that can be saved and downloaded onto their computer.
background music

Your handset has the capability to play music in the background while you are accessing other features like Settings, Media Center, Bluetooth, GPS, Contacts, MMS, Datebook, Memo, Recent Calls, and others.

You can also enjoy listening to your favorite background music while browsing the web, reading news or checking the weather.

play music in the background

Find it: > > My Music > Songs.

1. Select a music file and press to play the song.

2. Press > Hide Player.

my images

My Images lets you easily browse, edit and view a slide show of images on your phone or memory card on your display.

my images menu

The My Images menu has many photo management features. The following options are available for images by pressing > and choose one of the following:

<table>
<thead>
<tr>
<th>option</th>
</tr>
</thead>
<tbody>
<tr>
<td>Edit: Displays several options for editing your photos including: Crop, Rotate/Flip, Color Adjustment, Resize, Borders, Stamps, Text and Text Bubble.</td>
</tr>
</tbody>
</table>
### viewing images

- **Find it:** 📷 > 📌 > My Images.

1. Press 📷 > Slideshow to view a show of all images in the current folder.

2. Press 🎯 left or right to switch between viewing images on the phone and the memory card. The # and * keys can also be used to scroll the images.

### my videos

My Videos lets you easily browse and view video files on your phone or memory card.

- **Find it:** 📼 > 📌 > My Videos.
viewing videos
My Videos will display the video in portrait mode by default.

**Tip:** To change the default to landscape mode press > Full Screen.

my videos setup menu

**Find it:** > > My Videos > > Setup

The My Videos Setup Menu allows you to change the following settings:

<table>
<thead>
<tr>
<th>option</th>
<th>Details</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>View:</strong></td>
<td>Displays options for viewing your videos as Default and Folder view.</td>
</tr>
<tr>
<td><strong>3D Audio:</strong></td>
<td>Lets you turn 3D audio On and Off.</td>
</tr>
<tr>
<td><strong>Reverbs:</strong></td>
<td>Lets you choose from a number of 3D audio visual settings.</td>
</tr>
</tbody>
</table>

camera

You can save pictures taken with the integrated camera in your phone’s memory, and can access them through the Media Center.

Pictures you take can be sent via Private Calls, Bluetooth, or MMS message. You can also set them as your phone’s wallpaper.

**Note:** The Camera function is available only when the slide is open.

access the camera

To access the camera, press > > Camera.

To take pictures aim the camera lens and press under Capture or press .

To save the picture, press .

To discard the picture without saving it, press under Discard.
From the camera viewfinder, you can press \( \text{Menu Options} \) to enter \( \text{Menu Options} \).

The following options become available:

<table>
<thead>
<tr>
<th>Option</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>Media Center</td>
<td>Opens the Media Center application.</td>
</tr>
<tr>
<td>Record Video</td>
<td>To switch the camera to camcorder mode.</td>
</tr>
<tr>
<td>Zoom</td>
<td>To set the camera’s zoom to 1x, 2x, or 4x.</td>
</tr>
<tr>
<td>Remove Card</td>
<td>To safely remove the memory card from the phone.</td>
</tr>
<tr>
<td>Self Timer</td>
<td>Delay capturing the picture for a selected number of seconds. The values are: Off (default), 10 seconds, 15 seconds, 20 seconds. To turn off the timer before the picture is captured, press ( \text{Cancel} ).</td>
</tr>
<tr>
<td>GPS Tag</td>
<td>Allows you to turn GPS Tag feature On of Off.</td>
</tr>
<tr>
<td>Picture Quality</td>
<td>Adjust the picture quality to Normal or Fine.</td>
</tr>
<tr>
<td>Picture Size</td>
<td>Set up the picture size to Max (1024x1280), XL (480x640), L (240x320), M (120x160), S (96x128), or Wallpaper (176x220). You can also set picture size from the viewfinder by pressing ( \text{left and right} ).</td>
</tr>
<tr>
<td>White Balance</td>
<td>Sets the white balance to Automatic, Sunny, Cloudy, Fluorescent, Tungsten or Night.</td>
</tr>
<tr>
<td>Exposure Control</td>
<td>Adjusts the exposure of the picture from -2 to +2.</td>
</tr>
<tr>
<td>Style</td>
<td>Sets the type of picture effect to Normal, Black and White, Sepia, Solarization and Negative.</td>
</tr>
<tr>
<td>Memory Usage</td>
<td>Shows the total amount of Used, Free, and total Capacity of the phone’s memory and of the SD memory card.</td>
</tr>
</tbody>
</table>
main attractions

access the media center

You can access the media center from the camera at any time by pressing $> Media Center, except when you are using the Camera Setup menu or viewing the memory screen.

The media center contains all your pictures, music files, and videos located on your phone’s memory. Press * and # to filter your results.

customize the camera

Find it: $ > $ > Camera > $ > Camera Setup

The following options become available:

<table>
<thead>
<tr>
<th>option</th>
<th>description</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Memory Card:</strong></td>
<td>Allows you to remove the memory card, set where videos are stored: On Phone or Prefer On Card, format the memory card, and to display Help.</td>
</tr>
<tr>
<td><strong>Camera Setup:</strong></td>
<td>To access the camera set up screen.</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>option</th>
<th>description</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Ask for Name:</strong></td>
<td>If this option is On, you are prompted to enter a name for each picture before saving. Otherwise, pictures are automatically saved with the date and a number as their names.</td>
</tr>
<tr>
<td><strong>Shutter Sound:</strong></td>
<td>Set the default sound the camera makes when is taking a picture.</td>
</tr>
<tr>
<td><strong>Default Size:</strong></td>
<td>Sets the default value for the Picture Size option.</td>
</tr>
<tr>
<td><strong>Default Quality:</strong></td>
<td>Sets the default value for the quality of the picture.</td>
</tr>
<tr>
<td><strong>GPS Tag:</strong></td>
<td>If this option is On, pictures will be tagged with the geographic location of where they were taken.</td>
</tr>
</tbody>
</table>
camcorder

You can use your phone’s camcorder feature to record videos.

Find it: 📹 > 📸 > Camcorder

record video

1. Press 📹 under Record, or press ☑.
2. To stop recording and discard the partially recorded video, press 🗑️ under Cancel.
3. To stop recording the video press 🎥 under Stop.
4. To save the recorded video, press ✅.

Note: The Camcorder function is available only when the slide is open.

From the camcorder viewfinder, you can press 📹 to enter Menu Options.

The following options become available:

<table>
<thead>
<tr>
<th>option</th>
</tr>
</thead>
<tbody>
<tr>
<td>Media Center: Opens the Media Center application.</td>
</tr>
<tr>
<td>Capture Picture: To switch the camera to picture mode.</td>
</tr>
<tr>
<td>Zoom: To set the camera’s zoom to 1x, 2x, or 4x.</td>
</tr>
<tr>
<td>Remove Card: To safely remove the memory card from the phone.</td>
</tr>
<tr>
<td>Video Size: Set up the picture size to Min (128x96), Med (176x144), or Max (352x288). You can also set picture size from the viewfinder by pressing 📹 left and right.</td>
</tr>
</tbody>
</table>
option

**Video Length**: Allows you to choose between **Short**, to limit video length for sending via MMS message, or **Maximum** for longer videos.

**Note**: When set to **Maximum**, video length is limited to 60 seconds when stored to your phone’s memory. When stored to a memory card, video length is limited to available space on the memory card, or two hours.

**Memory Usage**: Shows the total amount of **Used**, **Free**, and total **Capacity** of the phone’s memory and of the memory card.

**Memory Card**: Allows you to remove the memory card, set where videos are stored: **On Phone** or **Prefer On Card**, format the memory card, and to display **Help**.

**Camera Setup**: To access the camera set up screen.

customize the camcorder

Find it: 📹 > 🎥 > Camcorder > 🎥 > Camera Setup

The following options become available:

<table>
<thead>
<tr>
<th>option</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Ask for Name</strong>: If this option is <strong>On</strong>, you are prompted to enter a name for each picture before saving. Otherwise, pictures are automatically saved with the date and a number as their names.</td>
</tr>
<tr>
<td><strong>Shutter Sound</strong>: Set the default sound the camera makes when is taking a picture.</td>
</tr>
<tr>
<td><strong>Default Video Size</strong>: Sets the default value for the <strong>Video Size</strong> option.</td>
</tr>
</tbody>
</table>

deleting a recorded video

If you do not want to save the recorded video, press 🗑️ under **Discard** to delete the recorded video and return to the video viewfinder.
sending video via MMS message

To send the recorded video via an MMS message, press \textbf{Send} under \textbf{Send}. The video will be automatically attached to a new MMS message.

\textbf{Note:} To ensure the video file is small enough to be sent via MMS, set the Camcorder video length to \textbf{Short}.

\textbf{PTX features}

With \textit{Push To View} features, your phone can send and receive the following items through Private calls with other phones that have this capability:

- Short text messages$^1$
- Pictures
- Datebook events
- My Info
- Contact information
- Location information$^1$

You can choose to send messages, pictures, events, My Info, Contacts or Location information to the Private ID you are engaged in a Private call with, Private IDs on the Recent Calls list, and Private IDs stored in Contacts.

When you make or receive a Private call, your phone automatically determines whether the phone you are engaged in a Private call with is able to receive each of these items. Your phone saves this information for as long as the Private ID is on your Recent Calls list or is saved in your Contacts. Your phone updates the saved information each time you make or receive a call to or from that Private ID.

$^1$ Additional charges may apply.
send messages

The Push to Send Messages feature lets you send short text messages through Private calls.

When you send a message, it appears on the display of the phone you are engaged in the Private call with.

begin a message and choose a recipient

You can begin a message during a Private call, from the Contacts list, the Recent Calls list, or from the PT Manager.

begin a message during a Private call

While in a Private call, press > Use PTT Feature > Send Message.

Note: The first time you send a message, Messaging Fees May Apply Continue? appears and you are prompted to respond. Press under Yes to acknowledge the message.

begin a message from the Contacts or the Recent Calls list

1. From the Contacts or the Recent Calls list, select the entry containing the Private ID you want to send the message to.

2. Press > Use PTT Feature > Send Message.

begin a message from the PT Manager

The PT Manager lets you select the Private ID you want to send the message to from Contacts or the Recent Calls list.

Find it: > > PT Manager > Send Message.

Then select A Contact or A Recent Call to see a list of entries from the Contacts or the Recent Calls list that can receive messages.
create messages
After you have begun a message and chosen a recipient, a screen appears that lets you create the text of the message you want to send. Your message may be up to 400 characters long.

You can choose from a list of ready-made words or short phrases called Quick Notes. You can use a Quick Note as it is or edit it before you send it. Editing a Quick Note changes the Quick Note for this message only and will not change the Quick Note on the list.

send a completed message
After you have completed your message, press the PTT button to send it.

receive messages
When you receive a message, a message notification appears on the display.

To view the message: Press under Read.
To dismiss the message: Press under Dismiss.

reply to a message
1 View the message.
2 Press under Reply.
3 Create the message and press the PTT button to send it.

send pictures
You can send pictures stored in the Media Center through Private calls. The picture you send appears on the Private call recipient’s display.

If the recipient accepts the picture, their phone saves the picture. The picture then appears in that phone’s recent call list.
The first time you send a stored picture after turning the phone on, Picture Fees May Apply Continues? appears and you are prompted to respond.

Note: You cannot make or receive Private calls while transmitting or receiving a picture.

send a picture during a call

1 While in a Private call, press Picture or press > Use PTT Feature > Send Picture.
   A list of pictures that can be included in a Private call appears.
2 Select the picture you want to send.
3 Press the PTT button to send the picture.
4 Wait while the picture is transmitted. The Private call is temporarily interrupted while a picture is transmitted.

5 When prompted, press the PTT button to resume the Private call.

start a call by sending a picture

from the media center

Find it: > > Media Center

1 Scroll left or right to Media: Pictures.
2 Select the picture you want to send.
3 Press > Send Via... > Send Via PTT.
4 Select A Contact or A Recent Call.
   A list of contacts that have Private IDs and are able to receive pictures appears.
5 Select the name of the person you want to send the picture to.
6 Press the PTT button to send the picture.
7 When prompted, press the PTT button to resume the Private call.
from the PT Manager:
Find it: 📞 > ☎️ > PT Manager > Send Picture.
1 Select A Contact or A Recent Call.
   A list of contacts that have Private IDs and are able to receive pictures appears.
2 Select the name of the person you want to send the picture to.
3 Select Browse Picture or Capture Picture.
4 Press the PTT button to send the picture.
5 Once picture has been sent, when prompted press the PTT button to resume the call.

receive a picture
When someone sends you a picture, your phone emits a tone or vibrates and a message appears asking if you want to accept the picture.

Pictures you receive are saved either to your phone’s memory or SD card. They are accessible through the media center.

When you see a message asking if you want to accept the picture, press Yes to accept or No to decline.

clear a picture from the display
If you want to clear a picture from your phone’s display while still on a call, press 📞 > Clear Screen.

send a datebook event

to send a datebook event during a private call
1 While in a Private call press 📞 > Use PTT Feature > Send Event.
   Note: If these options do not appear on the menu, the Private ID you are engaged
in a private call with is not able to receive Datebook events.

2 If you want to create a new datebook event, press ☺ under New and create the event in your datebook. If you want to chose an existing event do so.

3 If the event is a recurring event: Select This Event Only to send only the event selected. Select Repeat Events to send all occurrences of the event.

4 Push the PTT button to send the event.

send my info

1 While in a Private Call press ☺ > Send My Info via PTT, and push the PTT button to send.

or

2 From the home screen press ☺ > ☺ > My Info > ☺ > Send My Info via PTT. Enter a Private ID or press ☺ under Browse to chose a recipient from Contacts, Recent Calls or Memo, and press ☺. Push the PTT button to send.

set my info sending option

You can control what portion of the information in My Info is sent and whether it is sent automatically in every call or only when you choose to send it.

Find it: ☺ > ☺ > PT Manager > Configure > PTT My Info > Info to Send

1 Select or remove the fields you want to send.

2 Press ☺ under Done.

The information your phone sends always includes My Name, and Private ID1. You may also send Line 1, Carrier IP, and Private ID2 depending on your sending options.
automatic sending
To control whether you send your information automatically:

Find it: 📞 > 📞 > PT Manager > Configure > PTT My Info > Auto Send

1 Select On or Off
2 When you make a call in which your information is sent automatically, the name you entered in the My Name field of My Info appears on the display of the recipient’s phone, even if your name and Private ID are not stored in the recipient’s Contacts.

send contact information

1 While in a Private Call press 📞 > Use PTT Feature.
2 Select Send Contact and select the contact information you want to send.
3 Push the PTT button to send.

or

1 From the home screen press 📞 > 📞 > PT Manager > Send Contact.
2 Enter the Private ID number of the person you want to send the Contact information to or press 📞 under Browse.
3 Select from Recent Calls, Contacts, or Memo.

Select the contact information you want to send and push the PTT button.

send your location

You can transfer your approximate location information through Private calls to other enabled phones. Using the integrated GPS feature, the following location information can be shared:

- Time Stamped Latitude/Longitude
• Relative Location or Direction and distance from the sender in Miles or Kilometers

**Find it:** 📞 > 📍 > PT Manager > Send Location.

1. Select A Contact or A Recent Call.
   
   A list of contacts that have Private IDs and are able to receive locations appears.

2. Select the name of the person you want to send your location to.

3. Press the PTT button to send your location.

**Note:** The location information can be stored in the recipient’s recent call list.

### turn PTT features on and off

You can turn your phone’s ability to send and receive messages, pictures, and Datebook events and location info on and off.

You cannot turn your phone’s ability to send and receive My Info and contact information on and off.

**Find it:** 📞 > 📍 > PTT Options > On/Off PTT Features.

1. Check or uncheck Messages, Pictures, Events or Location.

### one touch PTT

**Find it:** 📞 > 📍 > PTT Options > One Touch PTT.

One Touch PTT sets your phone to do any of the following each time you press the PTT button from the home screen:

<table>
<thead>
<tr>
<th>option</th>
</tr>
</thead>
<tbody>
<tr>
<td>Off: Nothing happens when you press the PTT button from the home screen.</td>
</tr>
<tr>
<td>Quick PTT: Go to Quick PTT. See “quick PTT” on page 73.</td>
</tr>
</tbody>
</table>
Quick PTT

Quick PTT lets you quickly make a call, when accessing any Private IDs on your phone.

To view a list of Contacts a with Private IDs in Contacts:

**Find it:** ☎️ > ☎️ > Quick PTT

To move between Contacts, Recent Calls, or Memo, use the ◀️ left or right, or press * or #.

To make a Private call:

1. Select the entries you want.
2 Press under Done.
3 Push the PTT button.

PT manager

The PT Manager lets you quickly access PTT features, and other Private call features, from the main menu.

Find it: > > PT Manager

1 Select Quick PTT, Send Message, Send Picture, Send Event, Send My Info, Send Contact, Send Location, or Configure. After choosing what PTT item you are sending, select a contact and press the PTT button to send.

or

2 Select Configure to configure your PTT Quick Notes, PTT My Info, PTT Location, One Touch PTT, or On/Off PTT Features.

Bluetooth®

Find it: > >

turn Bluetooth on or off

You can turn your phone’s Bluetooth feature on or off. While Bluetooth power is on, your phone can communicate with other devices.

Find it: > > > Setup > Power

1 Select On to power Bluetooth On.

2 Select Name if you wish to assign a name to your handset.

3 Select Find Me Duration to determine the amount of time in which your handset can be found by other Bluetooth devices.

You can turn off Bluetooth if you want to prolong battery life or if you enter an area where Bluetooth is prohibited.
make a Bluetooth connection

connect your handset with a Bluetooth headset

Find it: 📡 > 📧 > 📌 > Audio Devices>
[Look for Devices]

1. Follow the instructions on your Bluetooth headset to set it up to be found.

2. Once your Bluetooth headset is set to be found press _ok_ on your handset. Your phone will scan for the Bluetooth headset until it finds it. Press _ok_ when you see the name of the Bluetooth headset on your screen.

3. Your handset requires that you create a bond in order to connect with a Bluetooth headset. Press 召回 under Yes when you are prompted to bond with the headset.

4. Enter the Bluetooth pass key.

Some Bluetooth devices ship with Bluetooth PINs. Please refer to your Bluetooth device’s user guide to locate this information.

If a device ships without a Bluetooth PIN, then you can enter any PIN for that device. To establish a connection to that device, enter the same PIN for both your phone and the device. For example, if you enter 1234 as the device’s PIN, then enter 1234 as your phone’s PIN.

5. Press 召回 under Ok.

This handset offers the Bluetooth auto pair feature with auto pair compatible Motorola devices. When bonded via Bluetooth with a certain device, the pin will not be required

connect your handset with another Bluetooth device

Find it: 📡 > 📧 > 📌 > Pair to Devices
1. Select the device you want from the list of found devices on your screen.

2. Create a bond if you are prompted to do so.

If you have previously connected to a device, the device will be stored on your phone so you can connect with it easily.

**use Bluetooth during a call**

You can connect with available Bluetooth devices during a call.

1. While in a call, press \( \text{SEND} > \text{Use Bluetooth} \).

2. Select the audio device you want to connect to from the list of **Audio Devices**.

If the **Audio Devices** list contains only one device, your phone will try to connect to it.

**send information via Bluetooth**

Your handset can transfer Contacts entries, Datebook events, audio files, pictures and videos to another Bluetooth device.

The receiving device must be within 32 feet (10 meters) of your phone in order to connect.

**Note:** Files sent or received may be up to 10 MB, depending on your service provider. File transfers will not work if a microSD card is not installed in your phone.

**sending information**

1. From within **Contacts**, **Datebook**, or **Media Center**, select the Contacts entry, Datebook event, audio file, video, or picture you want to send.

2. Press \( \text{SEND} > \text{Send Via...} > \text{Bluetooth} \).

3. Select the device you want to transfer the contact information to, or search for the device by selecting **[Look for Devices]**.
4 If prompted, bond with the device. Your phone connects with the devices and transfers the information.

**how to check if your PC supports Bluetooth FTP**

1 Right click on the Bluetooth icon in the system tray and open Bluetooth configuration.

2 Click on the Client Applications tab and check that File Transfer is active.

**Note:** This process may be different depending on the PC manufacturer.

**file browsing with the Bluetooth file transfer service**

1 Double click the My Computer Icon on the desktop.

2 Double click on My Bluetooth Places.

3 Double click on File Transfer Service.

4 Drag and drop the files to the appropriate folder. See “understanding the memory card folder structure” on page 50.

**Note:** This process may be different depending on the PC manufacturer.

---

1. If a music file is not visible in My Music, press [Reload Music] while in the music player application. All music files within the Music folder on your microSD card will be loaded into My Music.
turn off a call alert

You can press the volume keys to turn off a call alert before answering the call.

recent calls

The recent calls list contains information associated with calls you have made and received and call alerts you have received.

When you send or receive Private calls, the recent call list contains the following PTX items with those calls:

- contact information received
- My Info received
- short text messages received
- pictures sent or received
- Datebook events received

The recent calls list displays up to 20 of the most recent calls and call alerts.

1. Press \( \text{Recent Calls} \) or from the idle screen, briefly press \( \text{OK} \) to access Recent Calls.

2. Scroll through the list.

3. To view more details of the item press \( \text{OK} \).

store an item to contacts from recent calls

Phone calls, Private calls, My Info, Contacts or Location entries received from other phones
can be stored to the Contacts list from the Recent Calls list.

**Find it:** 📞 > Recent Calls.

1. Scroll to or select the item you want to store.
2. Press 📠 under Save to store the information as a new entry in the Contacts list.

   or

3. Select an existing contact and update the information.
4. Press 📠 under Save to save your changes.

**redial**

To redial your last outgoing call, press and hold 📞. If your last outgoing call was a Private Call, push the PTT button to initiate a new Private call.

**caller ID**

Caller ID allows people to identify a caller before answering the phone by displaying the number of the incoming call. If you do not want your number displayed when you make a call, just follow these easy steps.

To block your phone number from being displayed for a specific outgoing call:

1. Press * 6 7.
2. Enter the number you want to call.
3. Press 📠.

To permanently block your number, call your customer service provider.

**call forward**

Call forwarding sends calls to the phone numbers you specify. You can forward all calls to one number or forward missed calls to
different numbers depending on the reason you missed the call. You can forward phone lines 1 and 2 independently.

Find it: 📞 📞 > Phone Calls > Call Forward.

1. To forward all calls select All Calls and select To to enter the phone number you want all your calls forwarded to.

or

2. You can specify a forwarding number for each type of missed call by selecting Detailed and choosing the following options:
   - If Busy: When your handset is on a call or transferring data.
   - If No Answer: When you do not answer on the first 4 rings.
   - If Unreachable: When your handset is out of coverage or powered off.

voice names

You can place calls by speaking commands to your phone if you have previously assigned a voice name to your contacts.

assign voice names to contacts

1. Press  under Contacts and select [New Contact].

2. Assign a name, phone number and select [Options].

3. Select Voice Name and follow the prompt to record the voice name. Press  to stop recording and store the voice name.

4. Press  under Back and  under Save.

place a call using a voice name

1. Press the speaker key  until you are prompted to say the voice name.

The handset will automatically place the call.

place a call using voice names
emergency calls

Your service provider programs one or more emergency phone numbers that you can call under any circumstances. Emergency calls can be made without a SIM card, when your phone is locked, or when the SIM card is blocked.

**Note:** Emergency numbers vary by country. Your phone’s preprogrammed emergency number(s) may not work in all locations, and sometimes an emergency call cannot be placed due to network, environmental, or interference issues.

Dial 911 or your local emergency number to be connected to an emergency response center. If you are on an active call, you must end it before making an emergency call.

When you make an emergency call, your phone’s GPS Enabled feature can help emergency service personnel find you, if you are in a location where your phone’s GPS antenna has established a clear view of the open sky and your local emergency response center has the equipment to process location information. Because of the limitations of this feature, always provide your location, to the best of your knowledge, to the emergency response center when you make an emergency call.

**Note:** Emergency calls cannot be placed while the keypad is locked, or if your phone is displaying a *No Service* message on the screen. To unlock the keypad, if the slide is closed, push up the slide to reveal the keypad. If the slide is open, press ➕ under **Unlock**, and press ➕ under **Yes**.

international calls

If your phone service includes international dialing, press and hold 0 to insert your local
international access code (indicated by +). Then, press the keypad keys to dial the country code and phone number.

speed dial

Each phone number stored in Contacts is assigned a Speed Dial number, which you can use to call that number.

1 From the home screen, use the keypad to enter the Speed Dial number assigned to the phone number you want to call.

2 Press  #  .

3 Press  0 .

turbo dial

The first nine entries in your contacts are set for turbo dial. They can be called by pressing and holding the speed dial number (1 through 9).

voicemail

To receive voice mail messages, you must first set up a voice mail account with your service provider.

receiving a message

When you receive a voice mail message, New VoiceMail Message appears on the display.

To call your service provider’s voice mail system and listen to the message:

1 Press  0  under Call.

2 To dismiss the message notification:
   • Press  0  or  0  under Back.

If the caller leaves a message, this icon  appears on the display, reminding you that you have a new message.
ring tones

To set the ring tone your phone makes when you receive phone calls, call alerts, message notifications, pictures sent using Send via PTT or Datebook reminders:

Find it: 📞 > 📞 > Ring Tones

1. Make sure Vibrate All is set to Off.
2. Scroll through the list of ring tones and select the one you want to assign.
   Vibrate sets your phone to vibrate instead of making a sound. Silent sets your phone to neither vibrate nor make a sound.
3. Select the features you want to assign the ring tone to.

4. When you are finished, press ⬤ under Done.

Note: This icon 🗣 appears on the display if you set your phone to Silent. This icon 🎵 appears on the display if you set the phone to Vibrate All.

set your phone to vibrate

You can set your phone to vibrate instead of making a sound when you receive all phone calls, Private calls, call alerts, message notifications, pictures sent using Send via PTT, and Datebook reminders.

Find it: 📞 > 📞 > Ring Tones > Vibrate All

Set this option to On or Locked.
Setting this option to **On** lets you turn **Vibrate All** off by pressing the up volume control. Setting this option to **Locked** requires you to press and hold the up volume control to turn **Vibrate All** off. The **Locked** option helps prevent you from accidentally turning **Vibrate All** off.

To set **Vibrate All** to **On** or **Locked** using the volume controls:

Press the volume controls to turn down the volume as far as possible to set **Vibrate All** to **On**. Continue to hold the down volume control to set **Vibrate All** to **Locked**.

To set your phone to vibrate instead of making a sound for some features but not others:

**Find it:** 📞 > 📰 > Ring Tones

1. Make sure **Vibrate All** is set to **Off**.
2. Select **Vibrate** from the list of ring tones.
3. Select the features you want to set to make no sound.

4. When you are finished, press 📫 under **Done**.

**backlight**

Set the amount of time that the display and java apps. backlights remain on, or turn off the PTT backlight feature to extend battery life.

**Find it:** 📦 > 🏷 > Display/Info > Backlight

**wallpaper**

Set a previously saved photo or picture as a wallpaper (background) image in your phone’s display or throughout all menu screens.

**Find it:** 📦 > 🏷 > Display/Info > Wallpaper

1. Select **Wallpaper**.
2. Scroll through the list of pictures and press 🧵 to select a picture.
You can set the wallpapers to change automatically after a certain period of time by turning on the **Auto Cycle** feature located in the Wallpaper menu. You can select from **5 minutes**, **15 minutes**, **1 hour**, **8 hours**, **Daily**, or **Startup**.

**datebook**

<table>
<thead>
<tr>
<th>feature</th>
<th>description</th>
</tr>
</thead>
<tbody>
<tr>
<td>create datebook event</td>
<td>To create a new Datebook event press <code>&gt;</code> &gt; <code>&gt;</code> &gt; Datebook &gt; [New Event].</td>
</tr>
<tr>
<td>see datebook event</td>
<td>To see a calendar event press <code>&gt;</code> &gt; <code>&gt;</code> &gt; Datebook. Press left or right to see the day and up or down to see the events.</td>
</tr>
<tr>
<td>event reminder</td>
<td>When an event reminder occurs press <code>=</code> under View. Press <code>=</code> under Back to close the reminder.</td>
</tr>
</tbody>
</table>
| receive datebook events via PTT | To view the information while still in the Private call press `OK`.  
The 5 most recent events received from a Private ID are stored with the that Private ID on the recent calls list.  
To store events to the Datebook press `=` under Save while viewing the event you want to store. |
datebook setup

Find it: 📖 > 📏 > Datebook > 📏 > Setup

You can view or change these options:

<table>
<thead>
<tr>
<th>options</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Start View:</strong> Sets Datebook to start in day view, week view, or month view when you access Datebook.</td>
</tr>
<tr>
<td><strong>Daily Begin:</strong> Sets the beginning of your day. This is the earliest time of day displayed in week view, if you have a 12-hour day view.</td>
</tr>
<tr>
<td><strong>Delete After:</strong> Sets the amount of time Datebook waits to delete an event after it occurs.</td>
</tr>
<tr>
<td><strong>Time Shift:</strong> Lets you shift the times of all Datebook events. This is useful if you are traveling to a different time zone.</td>
</tr>
<tr>
<td><strong>Alert Timeout:</strong> Sets the amount of time a tone continues to sound when you receive a Datebook reminder.</td>
</tr>
</tbody>
</table>

**options**

Clock: Controls whether the time and date appear on the home screen; sets time and date format; sets year.

hide or show location information

Your phone is equipped with a Location feature for use in connection with location-based services that may be available in the future.

Turning Location On will allow the network to detect your position using GPS technology, making some applications and services easier to use. Turning Location off will disable the GPS location function for all purposes except 911, but will not hide your general location based on the cell site serving your call. No application or service may use your location
without your request or permission. GPS-enhanced 911 is not available in all areas.

set your privacy options

Find it: ☥ > ☥ > GPS > Privacy

Select from the following options:

<table>
<thead>
<tr>
<th>option</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Restricted</strong>: No Java or similar software applications may view the location of your phone. However, location information may still be available to the phone’s owner, fleet manager, or account administrator.</td>
</tr>
<tr>
<td><strong>Unrestricted</strong>: All applications may view the location of your phone, without notifying you.</td>
</tr>
</tbody>
</table>

By Permission: When an application attempts to view the location of your phone, you will be prompted to give permission. However, location information may still be available to the phone’s owner, fleet manager, or account administrator.

change GPS PIN

When you receive your phone, your GPS PIN is 0000.

To change your GPS PIN press ☥ > ☥ > Security > Change Passwords > GPS PIN. Enter the current GPS PIN and enter the new four to eight digit GPS PIN. Re-enter the new four- to eight-digit GPS PIN to confirm.
Safety and General Information

This section contains important information on the safe and efficient operation of your mobile device. Read this information before using your integrated multi-service portable radio.*

Exposure to Radio Frequency (RF) Energy

Your mobile device contains a transmitter and receiver. When it is ON, it receives and transmits RF energy. When you communicate with your phone, the system handling your call controls the power level at which your phone transmits.

Your mobile device is designed to comply with local regulatory requirements in your country concerning exposure of human beings to RF energy.

Portable Radio Product Operation and EME Exposure

Your Motorola radio product is designed to comply with the following national and international standards and guidelines regarding exposure of human beings to radio frequency electromagnetic energy (EME):

- United States Federal Communications Commission, Code of Federal Regulations; 47 CFR part 2 sub-part J.
- Institute of Electrical and Electronics Engineers (IEEE). C95. 1-2005 Edition.
- ANATEL, Brazil Regulatory Authority, Resolution 303 (July 2, 2002) “Regulation of the limitation of exposure to

* The information provided in this document supersedes the general safety information in user’s guides published prior to May 1, 2006
Operational Precautions

For optimal mobile device performance, and to be sure that human exposure to RF energy does not exceed the guidelines set forth in the relevant standards, always follow these instructions and precautions.

Phone Operation

When placing or receiving a phone call, hold your mobile phone as you would a landline telephone. Speak directly into the microphone.

Two-way radio operation

Your radio product has been designed and tested to comply with national and international standards and guidelines regarding human exposure to RF electromagnetic energy, when operated in the two-way mode (at the face, or at the abdomen when using an audio accessory) at usage factors of up to 50% talk/50% listen.

Transmit no more than the rated duty factor of 50% of the time. To transmit (talk), push the PTT button. To receive calls, release the PTT button. Transmitting 50% of the time or less, is important because this radio generates measurable RF energy only when transmitting (in terms of measuring for standards compliance).

When using your radio product as a traditional two-way radio, hold the radio product in a vertical position with the microphone one to two inches (2.5 to 5 cm) away from the lips.

If you wear the mobile device on your body, always place the mobile device in a Motorola approved clip, holder, holster, case or body harness. If you do not use a body-worn accessory supplied or approved by Motorola and are not using the mobile device in the intended use positions along side the head in the phone mode or in front of the face in the two-way radio mode, or if you hang your device from a lanyard around your neck, keep the device at least 2.5 centimeters (1 inch) from your body when transmitting.

Approved Accessories

For a list of approved Motorola accessories call 1-800-453-0920, or visit our website at www.motorola.com/phoneaccessories.

RF Energy Interference/Compatibility

Nearly every electronic device is subject to RF energy interference from external sources if inadequately shielded, designed or otherwise configured for RF energy compatibility. In some circumstances your mobile device may cause interference with other devices.
Follow Instructions to Avoid Interference Problems

Turn OFF your mobile device in any location where posted notices instruct you to do so.

In an aircraft, turn off your mobile device whenever instructed to do so by airline staff. If your mobile device offers an airplane mode or similar feature, consult airline staff about using it in flight.

Implantable Medical Devices

If you have an implantable medical devices, such as a pacemaker or defibrillator, consult your physician before using this mobile device.

Persons with implantable medical devices should observe the following precautions:

- ALWAYS keep the mobile device more than 20 centimeters (8 inches) from the implantable medical device when the phone is turned ON.
- DO NOT carry the mobile device in the breast pocket;
- Use the ear opposite the implantable medical device to minimize the potential for interference.
- Turn OFF the mobile device immediately if you have any reason to suspect that interference is taking place.

Read and follow the directions from the manufacturer of your implantable medical device. If you have any questions about using your mobile device with your implantable medical device, consult your health care provider.

Hearing Aids

Some phones may interfere with some hearing aids. In the event of such interference, you may want to consult your hearing aid manufacturer or physician to discuss alternatives.

Other Medical Devices and Health Care Facilities

If you use any other personal medical devices, consult your physician or the manufacturer or your device to determine if it is adequately shielded from RF energy. Turn off your radio product when instructed to do so in hospitals or health care facilities that may be using equipment that is sensitive to external RF energy.

Bluetooth

This device supports Bluetooth 1.2 including HSP, HFP, OPP, DUN, PBAP, and BPP. In order for Bluetooth devices to communicate with one another, they must utilize the same Bluetooth profile. To determine the profiles supported by other Motorola devices, visit www.hellomoto.com/bluetooth. For other devices, contact their respective manufacturer.

Certain Bluetooth features including those listed may not be supported by all compatible Bluetooth-enabled devices, and/or the functionality of such features may be limited in certain devices, or by certain wireless carriers. Contact your wireless carrier about feature availability and functionality.
Caring for the Environment by Recycling

This symbol on a Motorola product means the product should not be disposed of with household waste.

Disposal of your Mobile Device and Accessories

Please do not dispose of mobile devices or electrical accessories (such as chargers, headsets, or batteries) with your household waste. These items should be disposed of in accordance with the national collection and recycling schemes operated by your local or regional authority. Alternatively, you may return unwanted mobile devices and electrical accessories to any Motorola Approved Service Center in your region. Details of Motorola approved national recycling schemes, and further information on Motorola recycling activities can be found at: www.motorola.com/recycling

Disposal of your Mobile Device Packaging and User’s Guide

Product packaging and user’s guides should only be disposed of in accordance with national collection and recycling requirements. Please contact your regional authorities for more details.

Driving Precautions

The use of wireless phones while driving may cause distraction. Discontinue a call if you can’t concentrate on driving.

Additionally, the use of wireless devices and their accessories may be prohibited or restricted in certain areas. Always obey the laws and regulations on the use of these products.

 Responsible driving practices can be found in the “Smart Practices While Driving” section (see page 105).

Operational Warnings

Obey all posted signs when using Mobile devices in public areas.

Potentially Explosive Atmospheres

Areas with potentially explosive atmospheres are often but not always posted, and can include fueling areas such as below decks on boats, fuel or chemical transfer or storage facilities, or areas where the air contains chemicals or particles, such as grain, dust or metal powders.

When you are in such area, turn off your handset, and do not remove, install, or charge batteries unless it is a radio product type especially qualified for use in such areas as “Intrinsically Safe” (for example, Factory Mutual, CSA, or UL approved). In such areas, sparks can occur and cause an explosion or fire.
Symbol Key

Your battery, charger, or portable radio may contain symbols, defined as follows:

<table>
<thead>
<tr>
<th>Symbol</th>
<th>Definition</th>
</tr>
</thead>
<tbody>
<tr>
<td>!</td>
<td>Important safety information follows.</td>
</tr>
<tr>
<td>🔥</td>
<td>Do not dispose of your battery or phone in a fire.</td>
</tr>
<tr>
<td>🔄</td>
<td>Your battery or phone may require recycling in accordance with local laws. Contact your local regulatory authorities for more information.</td>
</tr>
<tr>
<td>🚫🔥</td>
<td>Do not throw your battery or phone in the trash.</td>
</tr>
<tr>
<td>⚠️ Li Ion BATT</td>
<td>Your phone contains an internal lithium ion battery.</td>
</tr>
<tr>
<td>⚢</td>
<td>Do not let your battery, charger, or phone get wet.</td>
</tr>
</tbody>
</table>

Symbol Definition

Listening at full volume to music or voice through a headset may damage your hearing.

Batteries and Chargers

Caution: Improper treatment or use of batteries may present a danger of fire, explosion, leakage, or other hazard. For more information, see the “Battery Use and Battery Safety” section in this user’s guide.

Keep Your Mobile Device and Its Accessories Away from Small Children

These products are not toys and may be hazardous to small children. For example:

- A choking hazard may exist for small, detachable parts.
- Improper use could result in loud sounds, possibly causing hearing injury.
- Improperly handled batteries could overheat and cause a burn.

Glass Parts

Some parts of your mobile device may be made of glass. This glass could break if the product is dropped on a hard surface or receives...
a substantial impact. If glass breaks, do not touch or attempt to remove. Stop using your mobile device until the glass is replaced by a qualified service center.

Seizures/Blackouts
Some people may be susceptible to epileptic seizures or blackouts when exposed to flashing lights, such as when playing video games. These may occur even if a person has never had a previous seizure or blackout.

If you have experienced seizures or blackouts, or if you have a family history of such occurrences, please consult with your physician before playing video games or enabling a flashing-lights feature (if available) on your mobile device.

Discontinue use and consult a physician if any of the following symptoms occur: convulsion, eye or muscle twitching, loss of awareness, involuntary movements, or disorientation. It is always a good idea to hold the screen away from your eyes, leave the lights on in the room, take a 15-minute break every hour, and stop use if you are very tired.

Caution About High Volume Usage
Warning: Exposure to loud noise from any source for extended periods of time may affect your hearing. The louder the volume sound level, the less time is required before your hearing could be affected. To protect your hearing:

- Limit the amount of time you use headsets or headphones at high volume.
- Avoid turning up the volume to block out noisy surroundings.
- Turn the volume down if you can’t hear people speaking near you.

If you experience hearing discomfort, including the sensation of pressure or fullness in your ears, ringing in your ears, or muffled speech, you should stop listening to the device through your headset or headphones and have your hearing checked.

For more information about hearing, see our Web site at www.motorola.com/hearingsafety (in English only).

Repetitive Motion
When you repetitively perform actions such as pressing keys or entering finger-written characters, you may experience occasional discomfort in your hands, arms, shoulders, neck, or other parts of your body. If you continue to have discomfort during or after such use, stop use and see a physician.

Open Source Software Information
For instructions on how to obtain a copy of any source code being made publicly available by Motorola related to software used in this Motorola mobile device you may send your request in writing to the address below. Please make sure that the request includes the model number and the software version number.
The Motorola website opensource.motorola.com also contains information regarding Motorola’s use of open source.

Motorola has created the opensource.motorola.com to serve as a portal for interaction with the software community-at-large.

To view additional information regarding licenses, acknowledgments and required copyright notices for open source packages used in this Motorola mobile device, please select Main Menu > Java Apps > OpenSourceNotices. In addition, this Motorola device may include self-contained applications that present supplemental notices for open source packages used in those applications.

**Service and Repairs**

If you have questions or need assistance, we’re here to help.

Go to www.motorola.com/support, where you can select from a number of customer care options. You can also contact the Motorola Customer Support Center at 1 (800) 453-0920 (United States), 1 (877) 483-2840 (TTY, TDD United States for hearing impaired).

**Export Law Assurances**

This product is controlled under the export regulations of the United States of America and Canada. The Governments of the United States of America and Canada may restrict the exportation or re-exportation of this product to certain destinations. For further information contact the U.S. Department of Commerce or the Canadian Department of Foreign Affairs and International Trade.

**Battery Use and Safety**

- **Motorola recommends you always use Motorola-branded batteries and chargers.** The warranty does not cover damage caused by non-Motorola batteries and/or chargers.

  **Caution:** Use of an unqualified battery or charger may present a risk of fire, explosion, leakage, or other hazard. Improper battery use, or use of a damaged battery, may result in a fire, explosion, or other hazard.

- Battery usage by children should be supervised.

- **Important:** Motorola mobile devices are designed to work best with qualified batteries. If you see a message on your display such as Invalid Battery or Unable to Charge, take the following steps:
  - Remove the battery and inspect it to confirm it bears a Motorola “Original Equipment” hologram;
• If there is no hologram, the battery is not a qualified battery;
• If there is a hologram, replace the battery and retry charging it;
• If the message remains, contact a Motorola Authorized Service Center.

When storing your battery, keep it in a cool, dry place.
• It is normal over time for battery life to decrease, and for the battery to exhibit shorter runtime between charges or require more frequent or longer charging times.

Important: Handle and store batteries properly to avoid injury or damage. Most battery issues arise from improper handling of batteries, and particularly from the continued use of damaged batteries.

DON’Ts

• Don’t disassemble, crush, puncture, shred, or otherwise attempt to change the form of your battery.
• Don’t let the phone or battery come in contact with water. Water can get into the phone’s circuits, leading to corrosion. If the phone and/or battery get wet, have them checked by your carrier or contact Motorola, even if they appear to be working properly.
• Don’t allow the battery to touch metal objects. If metal objects, such as jewelry, stay in prolonged contact with the battery contact points, the battery could become very hot.

• Don’t place your battery near a heat source. Excessive heat can damage the phone or the battery. High temperatures can cause the battery to swell, leak, or malfunction. Therefore:
• Do not dry a wet or damp battery with an appliance or heat source, such as a hair dryer or microwave oven.
• Avoid leaving your phone in your car in high temperatures.

DOs

• Do avoid dropping the battery or phone. Dropping these items, especially on a hard surface, can potentially cause damage.
• Do contact your service provider or Motorola if your phone or battery has been damaged from dropping or high temperatures.

Important: Use Motorola Original products for quality assurance and safeguards. To aid consumers in identifying authentic Motorola batteries from non-original or counterfeit batteries (that may not have adequate safety protection), Motorola provides holograms on its batteries. Consumers should confirm that any battery they purchase has a “Motorola Original” hologram.

Motorola recommends you always use Motorola-branded batteries and chargers. Motorola mobile devices are designed to work with Motorola batteries. If you see a message on your
display such as Invalid Battery or Unable to Charge, take the following steps:

- Remove the battery and inspect it to confirm that it has a “Motorola Original” hologram;
- If there is no hologram, the battery is not a Motorola battery;
- If there is a hologram, replace the battery and retry charging it;
- If the message remains, contact a Motorola authorized service center.

**Important:** Motorola’s warranty does not cover damage to the phone caused by non-Motorola batteries and/or chargers.

**Warning:** Use of a non-Motorola battery or charger may present a risk of fire, explosion, leakage, or other hazard.

**Proper and safe battery disposal and recycling:** Proper battery disposal is not only important for safety, it benefits the environment. Consumers may recycle their used batteries in many retail or service provider locations. Additional information on proper disposal and recycling may be found on the Web:

- [www.motorola.com/recycling](http://www.motorola.com/recycling)
- [www.rbrc.org/call2recycle/](http://www.rbrc.org/call2recycle/) (in English only)

**Disposal:** Promptly dispose of used batteries in accordance with local regulations. Contact your local recycling center or national recycling organizations for more information on how to dispose of batteries.

**Warning:** Never dispose of batteries in a fire because they may explode.

**Battery Charging**

**Notes for charging your phone’s battery:**

- When charging your battery, keep it near room temperature. Never expose batteries to temperatures below 0°C (32°F) or above 45°C (113°F) when charging.
- New batteries are not fully charged.
- New batteries or batteries stored for a long time may take more time to charge.
- Motorola batteries and charging systems have circuitry that protects the battery from damage from overcharging.

**Specific Absorption Rate**

**Your model wireless phone meets the governmental requirements for exposure to radio waves.**

Your mobile device is a radio transmitter and receiver. It is designed and manufactured to not exceed limits for exposure to radio frequency (RF) energy set by the Federal Communications Commission (FCC) of the U.S. Government and by the Canadian regulatory authorities. These limits are part of comprehensive guidelines and establish permitted levels of RF energy for the general population. The guidelines are based on standards that
were developed by independent scientific organizations through periodic and thorough evaluation of scientific studies. The standards include a substantial safety margin designed for the safety of all persons, regardless of age or health, and to account for any variations in measurements.

The exposure standard for mobile devices employs a unit of measurement known as the Specific Absorption Rate (SAR). The SAR limit set by the FCC and by the Canadian regulatory authorities is 1.6 watts per kilogram (W/kg), averaged over one gram of tissue. Tests for SAR are conducted using procedures accepted by the FCC and by Industry Canada with the mobile device transmitting at its highest certified power level in all tested frequencies. Although the SAR is determined at the highest certified power level, the actual SAR level of the mobile device while operating can be below the maximum value. This is because the mobile device is designed to operate at multiple power levels so as to use only the power required to reach the network. In general, the closer you are to a wireless base station, the lower the power output.

Before a mobile device is available for sale to the public in the U.S. and Canada, it must be tested and certified to the FCC and Industry Canada that it does not exceed the limit established by each government for safe exposure. The tests are performed in positions and locations (e.g., at the ear and worn on the body) submitted to the FCC and available for review by Industry Canada. The highest SAR value for this mobile device when tested for use at the ear is 0.88 W/kg, and when worn on the body, as described in this guide, is 1.15 W/kg. Body-worn measurements can differ, depending upon available accessories and regulatory requirements. The SAR information includes the Motorola testing protocol, assessment procedure, and measurement uncertainty range for this product.

While there may be differences between the SAR levels of various mobile devices and at various positions, they meet the governmental requirements for safe exposure. Please note that improvements to this product model could cause differences in the SAR value for later products; in all cases, products are designed to be within the guidelines.

Additional information on SAR can be found on the Cellular Telecommunications & Internet Association (CTIA) Web site: http://www.phonefacts.net or the Canadian Wireless Telecommunications Association (CWTA) Web site: http://www.cwta.ca

AGPS and Emergency Calls

When you make an emergency call, your mobile device can use Assisted Global Positioning System (AGPS) satellite signals to tell the emergency response center your approximate location.

The AGPS feature has limitations, so always tell the emergency response center your best knowledge of your location. Remain on the phone for as long as the emergency response center instructs you.
AGPS **might not work** for emergency calls, if your local emergency response center does not process AGPS location information. For details, contact your local authorities.

If your mobile device cannot find strong AGPS satellite signals, the location of the nearest cell tower in contact with your mobile device is automatically provided to the emergency response center.

**AGPS Performance Tips**

- Go outside and away from underground locations, covered vehicles, structures with metal or concrete roofs, tall buildings, and foliage. Indoor performance might improve if you move closer to windows, but some window sun shielding films can block satellite signals.

- Move away from radios, entertainment equipment, and other electronic devices that might interfere with or block AGPS satellite signals.

AGPS uses satellites controlled by the U.S. government and subject to changes implemented in accordance with the Department of Defense AGPS user policy and the Federal Radio Navigation Plan. These changes might affect AGPS performance.

### Motorola Limited Warranty for the United States and Canada

**What Does this Warranty Cover?**

**Note: FOR IDEN SUBSCRIBER PRODUCTS, ACCESSORIES AND SOFTWARE PURCHASED IN THE UNITED STATES OR CANADA**

Subject to the exclusions contained below, Motorola, Inc. warrants its Motorola iDEN Digital Mobile and Portable Handsets ("Products"), Motorola-branded or certified accessories sold for use with these Products ("Accessories") and Motorola software contained on CD-Roms or other tangible media and sold for use with these Products ("Software") to be free from defects in materials and workmanship under normal consumer usage for the period(s) outlined below. **This limited warranty is a consumer's exclusive remedy, and applies as follows to new Products, Accessories and Software purchased by consumers in the United States or Canada, which are accompanied by this written warranty:**

<table>
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<tr>
<th>Products Covered</th>
<th>Length of Coverage</th>
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<tr>
<td>Products as defined above.</td>
<td>Ninety (90) days from the date of purchase by the first consumer purchaser of the product.</td>
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</table>
What is not covered? (Exclusions)

**Normal Wear and Tear.** Periodic maintenance, repair and replacement of parts due to normal wear and tear are excluded from coverage.

**Ornamental Decorations.** Ornamental decorations such as emblems, graphics, rhinestones, jewels, gemstones and their settings, and other decorative elements, are excluded from coverage.

**Batteries.** Only batteries whose fully charged capacity falls below 80% of their rated capacity and batteries that leak are covered by this limited warranty.

**Abuse & Misuse.** Defects or damage that result from: (a) improper operation, storage, misuse or abuse, accident or neglect, such as physical damage (cracks, scratches, etc.) to the surface of the product resulting from misuse; (b) contact with liquid, water, rain, extreme humidity or heavy perspiration, sand, dirt or the like, extreme heat, or food; (c) use of the Products or Accessories for commercial purposes or subjecting the Product or Accessory to abnormal usage or conditions; or (d) other acts which are not the fault of Motorola, are excluded from coverage.

**Use of Non-Motorola Products and Accessories.** Defects or damage that result from the use of Non-Motorola branded or certified Products, Accessories, Software or other peripheral equipment are excluded from coverage.

**Unauthorized Service or Modification.** Defects or damages resulting from service, testing, adjustment, installation, maintenance, alteration, including without limitation, software changes, or modification in any way by someone other than Motorola, or its authorized service centers, are excluded from coverage.

**Altered Products.** Products or Accessories with (a) serial numbers or date tags that have been removed, altered or obliterated; (b) broken seals or that show evidence of tampering; (c) mismatched board serial numbers; or (d) nonconforming or

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**Products Covered** | **Length of Coverage**
--- | ---
Accessories as defined above. | Ninety (90) days from the date of purchase by the first consumer purchaser of the product.
Products or Accessories that are Repaired or Replaced. | The balance of the original warranty or for ninety (90) days from the date returned to the consumer, whichever is longer.
Software as defined above. Applies only to physical defects in the media that embodies the copy of the software (e.g. CD-ROM, or floppy disk). | Ninety (90) days from the date of purchase.
non-Motorola housings, antennas, or parts, are excluded from coverage.

**Communication Services.** Defects, damages, or the failure of Products, Accessories or Software due to any communication service or signal you may subscribe to or use with the Products, Accessories or Software is excluded from coverage.

**Software Embodied in Physical Media.** No warranty is made that the software will meet your requirements or will work in combination with any hardware or software applications provided by third parties, that the operation of the software products will be uninterrupted or error free, or that all defects in the software products will be corrected.

**Software NOT Embodied in Physical Media.** Software that is not embodied in physical media (e.g. software that is downloaded from the internet), is provided “as is” and without warranty.

**Who is covered?** This warranty extends only to the first consumer purchaser, and is not transferable.

**What will Motorola Do?** Motorola, at its option, will at no charge repair, replace or refund the purchase price of any Products, Accessories or Software that does not conform to this warranty. We may use functionally equivalent reconditioned/refurbished/pre-owned or new Products, Accessories or parts. No data, software or applications added to your Product, Accessory or Software, including but not limited to personal contacts, games and ringer tones, will be reinstalled. To avoid losing such data, software and applications please create a back up prior to requesting service.

**How to Obtain Warranty Service or Other Information?** To obtain service or information, please call:
Motorola iDEN Customer Services 1-800-453-0920 or 954-723-4910
TTY-877-483-2840
Or visit us online at http://www.motorola.com/iden
You will receive instructions on how to ship the Products, Accessories or Software, at your expense, to a Motorola Authorized Repair Center. To obtain service, you must include: (a) a copy of your receipt, bill of sale or other comparable proof of purchase; (b) a written description of the problem; (c) the name of your service provider, if applicable; (d) the name and location of the installation facility (if applicable) and, most importantly; (e) your address and telephone number.

**What Other Limitations Are There?** ANY IMPLIED WARRANTIES, INCLUDING WITHOUT LIMITATION THE IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE, SHALL BE LIMITED TO THE DURATION OF THIS LIMITED WARRANTY, OTHERWISE THE REPAIR, REPLACEMENT, OR REFUND AS PROVIDED UNDER THIS EXPRESS LIMITED WARRANTY IS THE EXCLUSIVE REMEDY OF THE CONSUMER, AND IS PROVIDED IN LIEU OF ALL OTHER WARRANTIES, EXPRESS OR IMPLIED. IN NO EVENT SHALL MOTOROLA BE LIABLE, WHETHER IN CONTRACT OR TORT (INCLUDING NEGLIGENCE) FOR DAMAGES IN EXCESS OF THE PURCHASE PRICE OF THE PRODUCT, ACCESSORY OR SOFTWARE, OR FOR ANY INDIRECT, INCIDENTAL, SPECIAL OR
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**Patent and Software Provisions:**

MOTOROLA will defend, at its own expense, any suit brought against the end user purchaser to the extent that it is based on a claim that the Product or parts infringe a patent, and Motorola will pay those costs and damages finally awarded against the end user purchaser in any such suit which are attributable to any such claim, but such defense and payments are conditioned on the following:

- That MOTOROLA will be notified promptly in writing by such purchaser of any notice of such claim;
- That MOTOROLA will have sole control of the defense of such suit and all negotiations for its settlement or compromise; and
- Should the Product or parts become, or in MOTOROLA’S opinion be likely to become, the subject of a claim of infringement of a patent, that such purchaser will permit MOTOROLA, at its option and expense, either to procure for such purchaser the right to continue using the Product or parts or to replace or modify the same so that it becomes non infringing or to grant such purchaser a credit for the Product or parts as depreciated and accept its return. The depreciation will be an equal amount per year over the lifetime of the Product or parts as established by MOTOROLA.

MOTOROLA will have no liability with respect to any claim of patent infringement which is based upon the combination of the Product or parts furnished hereunder with software, apparatus or devices not furnished by MOTOROLA, nor will MOTOROLA have any liability for the use of ancillary equipment or software not furnished by MOTOROLA which is attached to or sued in connection with the Product or any parts thereof. In no event shall MOTOROLA be liable for any incidental, special or consequential
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Hearing Aid Compatibility With Mobile Phones

Some Motorola phones are measured for compatibility with hearing aids. If the box for your particular model has “Rated for Hearing Aids” printed on it, the following explanation applies.

When some mobile phones are used near some hearing devices (hearing aids and cochlear implants), users may detect a buzzing, humming, or whining noise. Some hearing devices are more immune than others to this interference noise, and phones also vary in the amount of interference they generate.

The wireless telephone industry has developed ratings for some of their mobile phones, to assist hearing device users in finding phones that may be compatible with their hearing devices. Not all phones have been rated. Phones that are rated have the rating on their box or a label on the box.

The ratings are not guarantees. Results will vary depending on the user’s hearing device and hearing loss. If your hearing device happens to be vulnerable to interference, you may not be able to use a rated phone successfully. Trying out the phone with your hearing device is the best way to evaluate it for your personal needs.

M-Ratings: Phones rated M3 or M4 meet FCC requirements and are likely to generate less interference to hearing devices than phones that are not labeled. M4 is the better/higher of the two ratings.

T-Ratings: Phones rated T3 or T4 meet FCC requirements and are likely to be more usable with a hearing device’s telecoil (“T Switch” or “Telephone Switch”) than unrated phones. T4 is the better/higher of the two ratings. (Note that not all hearing devices have telecoils in them.)

Hearing devices may also be measured for immunity to this type of interference. Your hearing device manufacturer or hearing health professional may help you find results for your hearing device. The more immune your hearing aid is, the less likely you are to experience interference noise from mobile phones.
Information From the World Health Organization

Present scientific information does not indicate the need for any special precautions for the use of mobile phones. If you are concerned, you may want to limit your own or your children’s RF exposure by limiting the length of calls or by using hands-free devices to keep mobile phones away from your head and body.

Source: WHO Fact Sheet 193
Further information: http://www.who.int/peh-emf.

Product Registration

Online Product Registration:


Product registration is an important step toward enjoying your new Motorola product. Registering permits us to contact you for product or software updates and allows you to subscribe to updates on new products or special promotions. Registration is not required for warranty coverage.

Please retain your original dated sales receipt for your records. For warranty service of your Motorola Personal Communications Product you will need to provide a copy of your dated sales receipt to confirm warranty status.

Thank you for choosing a Motorola product.

Wireless: The New Recyclable

Your wireless phone can be recycled. Recycling your phone reduces the amount of waste disposed in landfills and allows recycled materials to be incorporated into new products.

The Cellular Telecommunications Industry Association (CTIA) and its members encourage consumers to recycle their phones and have taken steps to promote the collection and environmentally sound recycling of end-of-life devices.

As a phone user, you have an important role in ensuring that this device is recycled properly. When it comes time to give this phone up or trade it in for a new one, please remember that the phone, the charger, and many of its accessories can be recycled. It’s easy. To learn more about CTIA’s Recycling Program for Used Wireless Devices, please visit us at:


California Perchlorate Label

Some mobile phones use an internal, permanent backup battery on the printed circuit board that may contain very small amounts of perchlorate. In such cases, California law requires the following label:

Perchlorate Material - special handling may apply. See www.dtsc.ca.gov/hazardouswaste/perchlorate.

There is no special handling required by consumers.
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T9® Text Input Patent and Trademark Information.

This product is covered by U.S. Pat. 5,818,437, U.S. Pat. 5,953,541, U.S. Pat. 6,011,554 and other patents pending.

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Privacy and Data Security

Motorola understands that privacy and data security are important to everyone. Because some features of your mobile device may affect your privacy or data security, please follow these recommendations to enhance protection of your information:

- **Monitor access**—Keep your mobile device with you and do not leave it where others may have unmonitored access. Lock your device’s keypad where this feature is available.

- **Keep software up to date**—If Motorola or a software/application vendor releases a patch or software fix for your mobile device that updates the device’s security, install it as soon as possible.

- **Erase before recycling**—Delete personal information or data from your mobile device prior to disposing of it or turning it in for recycling. For instructions on how to delete all personal information from your device, please contact your local service provider.
• Understanding AGPS—To provide location information for emergency calls, certain Motorola mobile devices incorporate Assisted Global Positioning System (AGPS) technology. AGPS technology also can be used in non-emergency applications to track and monitor a user’s location—for example, to provide driving directions. Users who prefer not to permit such tracking and monitoring should avoid using such applications.

If you have further questions regarding how the use of your mobile device may impact your privacy or data security, please contact Motorola at privacy@motorola.com, or contact your service provider.

Smart Practices While Driving

Drive Safe, Call Smart™

Check the laws and regulations on the use of phones and their accessories in the areas where you drive. Always obey them. The use of these devices may be prohibited or restricted in certain areas—for example handsfree use only. Go to www.motorola.com/callsmart (in English only) for more information.

Your mobile device lets you communicate by voice and data—almost anywhere, anytime, wherever wireless service is available and safe conditions allow. When driving a car, driving is your first responsibility. If you choose to use your phone while driving, remember the following tips:

• Get to know your Motorola mobile device and its features such as speed dial and redial. If available, these features help you to place your call without taking your attention off the road.
• When available, use a handsfree device. If possible, add an additional layer of convenience to your phone with one of the many Motorola Original handsfree accessories available today.
• Position your mobile device within easy reach. Be able to access your phone without removing your eyes from the road. If you receive an incoming call at an inconvenient time, if possible, let your voice mail answer it for you.
• Let the person you are speaking with know you are driving; if necessary, suspend the call in heavy traffic or hazardous weather conditions. Rain, sleet, snow, ice, and even heavy traffic can be hazardous.
• Do not take notes or look up phone numbers while driving. Jotting down a “to do” list or going through your address book takes attention away from your primary responsibility, driving safely.
• Dial sensibly and assess the traffic; if possible, place calls when your car is not moving or before pulling into traffic. If you must make a call while moving, dial only a few numbers, check the road and your mirrors, then continue.
• **Do not engage in stressful or emotional conversations that may be distracting.** Make people you are talking with aware you are driving and suspend conversations that can divert your attention away from the road.

• **Use your mobile device to call for help.** Dial 911 or other local emergency number in the case of fire, traffic accident, or medical emergencies (wherever wireless phone service is available).

• **Use your mobile device to help others in emergencies.** If you see an auto accident, crime in progress, or other serious emergency where lives are in danger, call 911 or other local emergency number (wherever wireless phone service is available), as you would want others to do for you.

• **Call roadside assistance or a special non-emergency wireless assistance number when necessary.** If you see a broken-down vehicle posing no serious hazard, a broken traffic signal, a minor traffic accident where no one appears injured, or a vehicle you know to be stolen, call roadside assistance or other special non-emergency wireless number (wherever wireless phone service is available).
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